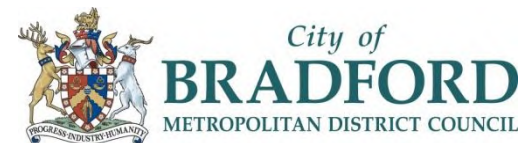


# Services for Unpaid Carers

Expression of Interest and Market  
Engagement Event

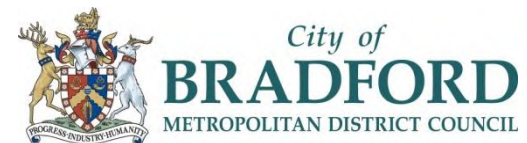
**30<sup>th</sup> August 2022**



# Welcome and Introductions

On behalf of;

- Bradford Council's, Dept' of Health and Wellbeing
- Bradford Council, Dept' of Children's Services
- NHS West Yorkshire (ICS) Bradford
- North Yorkshire County Council



# Purpose of the Event

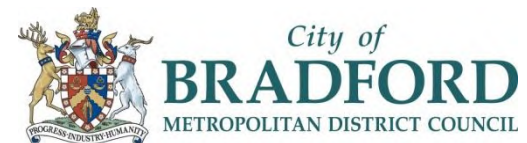
- To share the initial results of our recent carer engagement activity
- To invite stakeholders to shape services in accordance with the support needs of carers
- To share commissioning intentions
- To stimulate innovative, collaborative and coproduced responses to the support needs of carers in Bradford district and Craven
- To share the indicative timeframe for the procurement

# Demographics

- Bradford District today is the seventh largest local authority in England with 546,400 people in the district with an overall increase in population of 4.6% since 2011 Census
- One of the youngest and oldest populations of similar Local Authorities. Between 2011-21 people aged 65 and above had increased by 19.6%, those aged 15 to 64 increased by 2.4% and those aged 15 and under increased by 1.9%
- In 2011 Census those of Asian/Asian British ethnic group formed nearly 27% of the total population and people with a Pakistani heritage 20.4% were the largest group

# Demographics

- The 2011 Census identified 50,026 carers in Bradford district, we don't have data from the 2021 Census yet. However, this figure will almost certainly be higher today
- Approximately 9.8% or 1 in 10 residents are providing unpaid care for someone with an illness or disability
- 24.1% of these were providing more than 50 hours of care per week
- Most carers fall into the 25-49 year age band
- 28% of carers providing 50 or more hours a week are over 65
- 11.9% stated they are in bad or very bad health



# Demographics

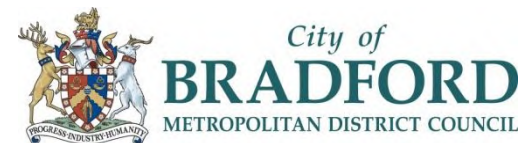
- Young Carers often don't want to ask for help, or for people to know and can be hidden from society - **39%** of Young Carers said nobody in their school was even aware of their caring responsibilities.

## Research by university of East Anglia June 2020

- The loss of established routine has had an impact on the physical and mental health of parents, which in turn has increased the caring burden on young carers.
- Despite these very difficult circumstances, many young carers felt unable to complain, as this would be “selfish” and insensitive to the person they were caring for.

## The Children's Society 2022

- There are **800,000** young carers aged 5-17 care for an adult or family member in England
- **27%** of Young Carers aged 11-15 miss school
- **1 in 3** Young Carers have a mental health issue



# Strategic Position

National Carers Strategy was published in 2008 followed by Recognised, Valued and Support in 2010.

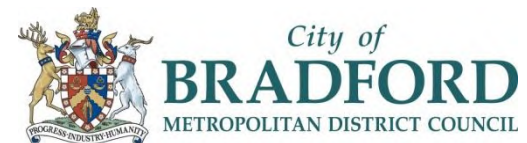
Followed by the Carers Strategy – Second National Action Plan 2014-16

Followed by the Carers Action Plan – Supporting Carers Today 2018-20.

The themes above were identified in the Carers Action Plan 2018-2020

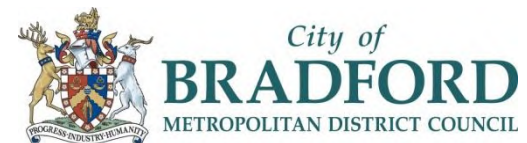
Bradford District and Craven Carers Strategy 2019-24

<https://www.bradford.gov.uk/adult-social-care/carers/bradford-district-and-craven-carers-strategy/>



# Current Service Snap Shot

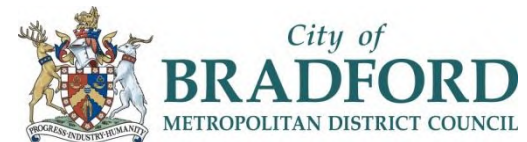
- The current Carers Service provider is Carers Resource
- The service is delivered across the Bradford district & Craven geographic area
- Adopt a Locality based delivery model and strengths based Community Led Support approach
- Within the service there are two ring fence funded elements;
  - Hospital based Carer Navigator's
  - Personal budget funding for Wellbeing Grants





# Current Service Snap Shot

- Nearly 7,000 Adult Carers were supported in the period from April 2021 to March 2022.
- Of the above two thirds received support by telephone and one third received support face to face.
- The highest areas of support requested were around benefits and financial issues followed by emotional support, health and wellbeing concerns and breaks and respite.
- Over 1,400 Wellbeing Reviews were undertaken and over 1,000 Wellbeing Grants were awarded to carers.
- Females using the service accounted for the majority of carers by a margin of 7 to 2.



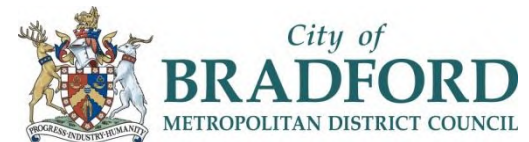
# Current Service Snap Shot

- The current Young Carers Service provider is Carers Resource. More than 2,000 Young Carers were supported in the Bradford District from April 2021 to March 2022.
- The greatest use of support was through the digital platform with Young Carers using this to access support – talk to people and make friends.
- Peer Support and Time Out from caring are the most important aspects to Young Carers.
- BD7, BD5 and BD22 are the postcodes with the highest number of known Young Carers.
- The person the Young Carer cares for the most is their mother with physical and mental health problems being cited as the main illness/impairment.



# Other Support For Carers

- Alzheimer's Society
- Equality Together
- BDCFT Carers Hubs
- Making Space
- Healthwatch
- SNOOP
- Roshni Ghar and Meri Yaadain
- Specialist Autism Services
- Barnardos

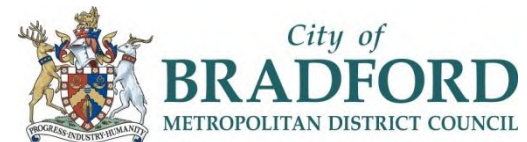


# National Research

- 81% of unpaid carers have seen an increase in hours they spend caring.
- 78% of carers said the needs of the person they care for had increased, and 51% said this had impacted on their health and wellbeing
- 67% are worried about how they will cope if further lockdowns are introduced.
- 57% of unpaid carers are worried about what happens in case of emergency as they do not have an emergency plan in place.

# National Research

- 28% said they are struggling to make ends meet and 11% reported having reduced hours worked due to caring responsibilities
- 75% of carers who were stressed and anxious about their finances in February 2022, up from 52% in September 2021
- nearly six out of 10 carers reported they were cutting back on heating, and 14% having already fallen into arrears with their energy bills
- 91% of unpaid carers felt lonely.

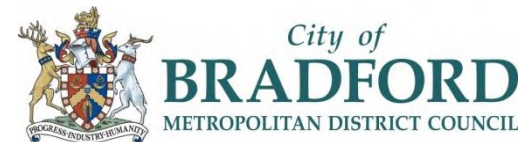


# Locally Carers Told Us They Want

- Improved communication with easy access to timely, accurate information and guidance on all aspects of carer support, less red tape, better communication on what is available without having to 'go around the houses'
- Their suggestion was to update and develop more online resources and apps for carers who want to use the internet and consider one stop shops for those that prefer face to face support

# Locally Carers Told Us They Want

- Carers told us they wanted more 'Time for Me', more opportunities for carers to take time out for themselves, to have a life of their own. They said we need a more flexible respite offer.
- Carers told us that we need to ensure that young carers don't drop off the radar, we need to ensure the young carer voice is heard. They said we need joined up services that ensure a smooth and effective transition from young carers to adult carer services.



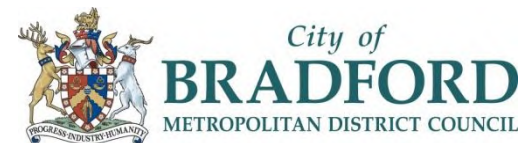
# Locally Carers Told Us They Want

- Carers told us they need improved support from Primary Health
- Annual carer health and wellbeing checks at GP surgeries
- Regular call backs to carers to reduce the sense of isolation.
- They said we need flexibility around appointment times, particularly within health services.



## When asked, “What is Most Important to you” carers responses included;

- Keeping fit and healthy so I can continue caring
- To have some sort of life of my own before I’m too old or unwell
- Meeting and talking to other carers in my area at a time that is best for me
- Time for myself, I desperately need a proper break
- Caring people around to help and access to support without long waits
- Keeping in touch with friends and family
- Face to face consultation with a doctor to deal with my own health problems
- My mental health, my sanity



## When asked, “What is Most Important to you” carers responses included;

- Feeling that my brother is safe and supported in all aspects of his life
- Knowing that my loved ones’ needs are being met
- Security, knowing that our benefits and housing are secured
- My mental health, my sanity
- Feeling that my brother is safe and supported in all aspects of his life
- Knowing that my loved ones’ needs are being met
- Security, knowing that our benefits and housing are secured

# The Services

- Themes on what services for carers should provide;
  - Easy access to support
  - Information and Advice
  - Practical help and emotional support
  - Local support networks
  - Carer Voice
  - Partnership Working

# Initial Response

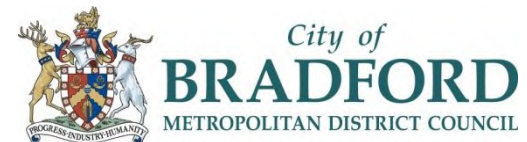
- What do you think?
  - Are there carer needs we haven't yet identified?
  - If so what are these needs and how can we meet these through services for carers?

# Proposed Procurement

- A single process that brings together funding from the NHS West Yorkshire (ICS) Bradford, North Yorkshire County Council and Bradford Council's Health and Wellbeing, and Children's Services.
- At this stage we are thinking it will involve three Lots:
  - Young Carer Service Lot - £204k p.a.
  - Adult Carers Service Lot. - £1.2mil p.a.
  - Carer Navigator Service Lot. - £137k p.a.

However, following today's event and your input it may change

- Separate contracts will be awarded to each Lot.



# Proposed Procurement

- The contracts awarded are likely to be for 4 to 5 years with potential options to extend
- The procurement will be open to tenders from individual organisations, consortia or groups of organisations in lead and sub-contractor arrangements.

# Procurement Process

- Administered online through the Yortender web based system

<https://yortender.eu-supply.com/>

- Organisations will need to be registered on Yortender in order to apply

# The Process

- This process will be an open and competitive tender process
- Organisations making a submission will need to answer written questions relating to the service
- All submissions will be made via Yortender
- All correspondence, clarification questions, submission of tenders etc. will be via Yortender





**YORprocure**  
STRATEGIC PROCUREMENT FOR YORKSHIRE AND HUMBER



☰ Current tender opportunities

⚙️ Cookies

📅 Planned downtimes

☑️ Accessibility Statement

✍️ New supplier registration

📄 Contract Register

Login

User name

Password

## Welcome to the YORtender Portal

Providing access to Local Authorities tender opportunities within the Yorkshire & Humber region

- A single procurement approach across the Region
- A means to share, co-ordinate and collaborate on procurement exercises
- E-Enabled for all to work smarter and to reduce procurement lead times
- Suppliers can register their capabilities and interests in opportunities
- Suppliers receive email alerts of opportunities
- Immediate access to current opportunities
- Contract Management functionality to support effective management of contract for buyers and suppliers

A simple, secure and efficient means for managing tendering and quotation activities reducing the time and effort required for both buyers and suppliers

# Yortender is:

- The electronic tendering platform used by Local Authorities in Yorkshire and Humberside
- Good place to find out about other opportunities
- Easy to use, plus a portal helpdesk

# What makes a good submission?

- An accurate and compliant submission
  - Direct answers to the questions asked
  - Clear, relevant proposals for delivering the service
  - Clear financial information
- And, what should it not be
  - Made up of marketing and sales material

# What makes a good submission?

- Careful reading and following of instructions
- A full understanding of what is required
- Responses guided by the service specification
- Answers that address all aspects of the service specification
- Use the opportunity to seek clarifications
- Check, re-check, and ask someone else to check your tender!
- Check you have included all the information
- Submit your tender on time!

# Indicative Timescales

- Open tender process starts: Late September early October 2022
- With a minimum 30 day tender deadline
- Decision made : December 2022
- New Contract to start: April 2023

# Go4Growth

- The Go4Growth programme is funded by Bradford Council and the support given to organisations is free.
- <https://www.bradford.gov.uk/business/doing-business-with-bradford-council/tender-ready-support-go4growth-programme/>

Thank You For  
Coming To This Event

