

HRS Market Engagement Event

8th October 2021

Discussion Session 1

Have we got this right:

- It is good to have a mix of dispersed accommodation both single and shared accommodation.
- Impressed that we are focusing on trauma informed approach
- Providers welcomed – longer contracts, a clear journey through support and embracing a trauma informed approach
- The trusted assessor model is appealing to providers and a greater involvement as a system.
- Hub-based joint assessing (Single Gateway and Support Provider) is a forward thinking model and works well in other authorities (e.g. Leeds)
- Option of floating support that can step up and down is a positive idea, as is idea of a drop in venue so people can get support when needed and avoid deterioration
- Female only accommodation is really important to ensure female clients feel safe and secure whilst receiving a support service.

Have we missed anything important:

- Dispersed accommodation should be available throughout the district however commissioners need to consider the fact that staff will need to travel to the accommodation and travel time will need to be built in
- There are barriers to young people being able to access dispersed accommodation and their own tenancy due to their age especially for those aged 16 and 17.
- It would be good if dispersed accommodation was available where once the support ended the property then became the clients' tenancy
- There can be a gap from hostel to dispersed accommodation and a stepped-down approach may suit some residents. Small HMO units with floating support staff based there (e.g. in the living room) during the day may help some residents transition better.
- Mixing a wide age range of YP in one hostel may be challenging as some older YP may take advantage of 16/17 yr. olds. May worth considering whether to have age specific hostels (e.g. 16/17 yr. old hostels).

Is it deliverable:

- Will smaller contracts be deliverable? Commissioners outlined expectations that both smaller and larger providers could deliver contracts by either selecting one contract or combining with more than one.
- Social value may look different in different organisations and commissioners need to be accommodating of this
- Challenge is move on accommodation: availability, standard, location, whether appropriate, issues of rent arrears to RP's, sufficient private landlords willing to rent properties