

Feedback from Housing Related Support Provider engagement event, held on 9th August 2021

- Importance of peer support and value of lived experience and volunteer co-ordination to provide a more enhanced level of support for people
- Issue of availability of properties and idea of incentives for private landlords
- Importance of support on substance misuse for people and choice in appropriate housing
- Need to co-ordinate generally & specifically with IT to make best use of available (support) resource
- Specialist workers in services to enable a more holistic approach and reduce referrals outside of service
- Mix of accommodation as different things work for different people
- Trust is vital
- Staff need a varied caseload to avoid burnout/ lower caseloads with reflective supervision
- Relationships are key
- Importance of getting HB funding right