Children's Services Improvement Board Highlight Report

4th March 2021 Irfan Alam; Richard Fawcett; Phil Hayden



Contents

- Highlights from the Improvement Plan greater detail contained in the plan with milestones/deliverables, progress and RAG
- Focus of this highlight report
 - Areas of progress
 - Areas of concern
 - Areas of action in next period
- Focused discussion reports are on the agenda supplement this highlight report on key areas of the Improvement Plan

(milestones/deliverables making progress)

Social Work Fixed Term Teams

The Teams

- One Service manager for 3 teams (Social Personal), each team has:
 - Team Manager
 - 6 Social Workers
 - Capped caseload x 20 each
- One Team (Innovate) with:
 - Team Manager
 - 7 Social Workers
 - Capped caseload x 20 each

Capacity and current cases

Three teams expected capacity when fully in place x 360 children; currently holding 245

One Team capacity x 140 children; currently 146

(milestones/deliverables making progress)

Social Work Fixed Term Teams (continued)

Managements oversight - weekly risk and issues meetings focus on:

- > Performance,
- staffing,
- High risk cases,
- Themes and any ongoing issues

Case Type:

- Child Protection
- Public Law Outline and court work

Performance measures:

- Permanence,
- Prevention of escalation to court and exiting PLO,
- Exiting CP and stepping down.

(milestones/deliverables making progress)

- New staffing arrangements implemented for assessment and long term teams in localities
- Started recruitment via a 'soft launch' approach:
 - specialist social work suppliers sourcing permanent level 3 Social Workers; through payment by results and paid a fixed fee.
 - tests the perceived negative reputational challenges for Bradford
- New advertising campaign has started on the following specialist channels:
 - Community Care
 - BASW
 - JobsGoPublic

(milestones/deliverables making progress)

Focused Training and Development in Core Practice through in service coaching; mentoring and learning opportunities via practice working groups/ practice lunches/ observations of practice and audit activity.

6 month focused on:

- Case Recording
- Case Summary
- Chronologies
- Voice of the child
- Effective working relationships with parents, carers and professionals
- Assessments

(milestones/deliverables making progress)

Progress against staff survey:

- Consistent increased communication with staff via:
 - Staff briefings
 - Pass it on key messages from CSCMT after every meeting.
 - Department agendas for Team Meetings so that everyone gets the same information.
 - Reintroduction of You Said We Did
 - Senior Leadership team regularly attending the Staff Reference Group.
- Realignment of locality teams into Duty and Assessment and Child and Family
 - Increased Innovate training sessions held with TMs and starting with PS
 - introduction of a Mentoring and Coaching Programme for all managers.
 - Dedicated training on key management tasks in the process of development.
- Support to managers to upskill them via:

 Inductions rewritten and launched for all roles within the department including for agency workers.

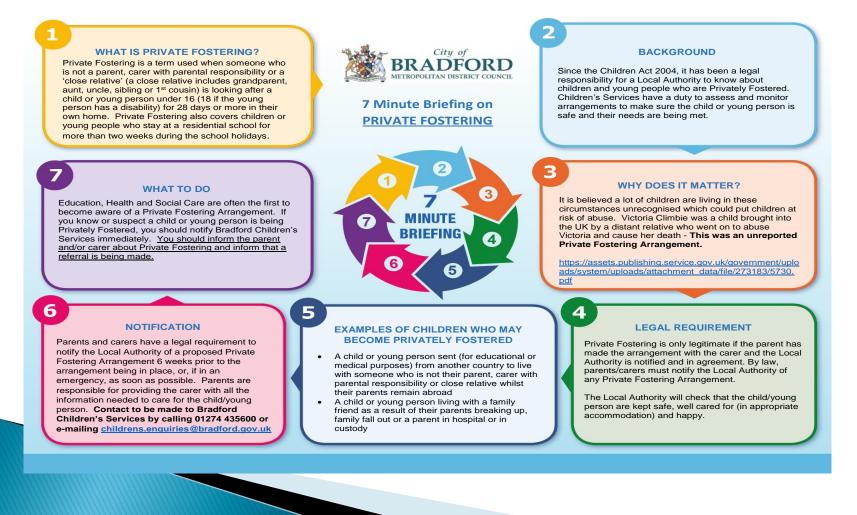
Exit interviews introduced for agency workers.

(milestones/deliverables making progress)

- Audits show that decisions about children coming into care are the right ones - confirmed by Ofsted in recent visit
- Foster care recruitment despite the pandemic in 2020/21 exceeded target and recruited 28 mainstream fostering families and 7 short break fostering families.
- Placements for children in care:
 - review of contracts for "block bookings" within the private sector and re-tendering is enable us to negotiate reduced costs compared to spot-purchase.
 - Placement Coordination Team working with social work teams are improving external placements taking account of the changing needs of children
 - Children in Care Operational Group established to provide challenge and scrutiny for ongoing high cost residential placements.
 - Commissioning of 16+ placements will move to PCT on or before April 1st 2021

(milestones/deliverables making progress)

Review of Private Fostering completed with Annual Report of progress and areas for improvement identified (statutory requirement)



Areas causing concern

(milestones/deliverables at risk)

• Autism waiting lists (Plan ref.1.23C)

The waiting list has increased from 1883 (Nov 20) to 1948 (Dec 20) following a clinical validation of the waiting list within BDCFT CAMHs and a high number of referrals in December

- Increased contacts to the Integrated Front Door
- Increased staff sickness as a result of Covid 19 symptoms and testing positive.
 - 121 staff (Sept 20 to mid Feb 21)
 - Period of absence 3 days to 6 weeks. (short absence staff continued to self isolate)
 - Majority are front line practitioners; some business support.

Areas causing concern

(milestones/deliverables at risk)

Stability in the workforce – vacancies and recruitment front line teams

- 2020/21 figures are budget and actual number of staff may be closer to 2021/22 figure for some posts, for example HoS
- Detailed work is underway to understand the true vacancies per post title, including SW levels; posts filled by agency (excluding additional teams)
- What is clearer there is significant recruitment in the coming months, including 30 other posts in wider structure

Post Title	Structure 2020/2021	New Budgetted Structure 2021/2022	Varience
HoS	5.0	8.0	3.0
Service Manager	12.6	17.0	4.4
Team Manager	42.0	57.0	15.0
Practice Supervisor	16.0	39.0	23.0
Social Worker (all levels)	256.6	292.0	35.4
CRW's/Personal Advisors	39.4	67.4	28.0
Business Support	87.4	138.7	51.3
Total posts	459.0	619.1	160.1

Key actions / targets next period (milestones/deliverables to be progressed)

- Continued focus on embedding core practice standards through case work and front line practice within social work teams
- Support partners to increase the number of lead practitioners and TAF through Early Help
- Mobilisation of staff and identification of cases through the PAUSE project to reduce the risk of repeat pregnancies that result in the removal of children into care
- Recruitment of staff and case management arrangements developed to mobilise the response to children affected by Domestic Abuse.
- Improve core practice for Care Leavers.

Key actions / targets next period (milestones/deliverables to be progressed)

- Deliver agreed training and development plan to implement the core practice standards and practice model
- Staff teams and structures implemented in Safeguarding and Review and the Recruitment Team.
- Recruit a Participation Officer to lead on children and young people participation and engagement work and support the development of the Strategy
- Expanding the BPP response to BBP+ with re-alignment of IFS and FGC
- Implementing the new core staffing structure

 Launch and maintain permanent rolling recruitment; and succession planning for frontline teams to increase and maintain the number of permanent staff and reducing agency workers over time

Key actions / targets next period (milestones/deliverables to be progressed)

- A rework of the current brand identity developing new creative images of our population; along with compelling features of why Bradford is the place to work, in particular to attract qualified social work staff.
- Continued roll-out of ICT to enable remote working and particularly the ability of staff to undertake video conferencing
- Continued focus on Fostering recruitment and continued support through private sector marketing experts
- Continue to improve arrangements for children who require Adoption specifically - move from external to internal agency decision maker; refresh all guidance and procedures, training