

Bradford Adult Social Care Factsheet

Eligibility for Ongoing Care and Support



Eligibility for ongoing care and support

Who qualifies for council-funded care services

We want to make sure that everyone gets the care services they are entitled to.

Our decisions about who receives ongoing, council-funded care are made using national standards in The Care and Support (Eligibility Criteria)

Regulations 2015 -

<https://www.legislation.gov.uk/ukxi/2015/313/contents/made> . This ensures we make fair decisions and give priority to people whose needs have a significant impact on their wellbeing.

When you contact us for help, we will ask about your situation and what you would like to be different. We will offer you information and advice, especially about how you can find suitable support that is available in your local community. We will also support you to consider if equipment, adaptations or enablement may help you regain your independence or stop things from getting worse. If it looks like you need ongoing care and support, we will carry out an assessment to establish if you have eligible needs

Each person's situation is individual. A difficulty which has a serious impact on one person's life may have less of an impact for another.

There are three steps within the eligibility criteria. You need to meet all three to qualify for council-funded support:

1. The first step is that your needs for care and support are because of a physical or mental impairment or illness and not due to other circumstances.

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This could be a physical, mental, sensory, learning or cognitive disability or illness, substance misuse or brain injury. You do not need to have a formal diagnosis.

2. The second is that, because of this, you are unable to manage two or more of the following:

- Eating and drinking properly
- Washing yourself and laundering your clothes
- Getting to and managing in the toilet
- Being able to dress yourself and to wear suitable clothes - for example dressing for the weather
- Moving around your home safely, including getting up any steps, using the kitchen or using the bathroom
- Ensuring your home is sufficiently clean and maintained to be safe. This could include managing your money to pay bills for essentials such as water, electricity and gas
- Developing and maintaining family or other personal relationships
- Being able to work, go on training courses or be a volunteer
- Being active and getting out and about in your local community including using public transport and leisure facilities or services
- Caring for any children you are responsible for.

3. The third step is that not being able to do these things has, or is likely to have, a significant impact on your wellbeing. It may help if we ask other people, for example carers, family members, friends or neighbours for their

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views before we decide if you qualify for support. We will always ask you before we do this.

The type and amount of support offered will depend on your needs and how these affect your wellbeing. You may be entitled to our help with some needs, but not with others. We can arrange services for you. You may have to pay some or all the costs. If the council is paying for some of the costs, then you can choose to have this as a direct payment so that you can arrange your own services.

Paying for your care

There may be a charge for services we provide. If you are eligible for support, we will tell you how much money your services will cost us and what you need to pay towards this.

Carers

If you are an unpaid carer who provides support to another adult, then you are entitled to an assessment of your own needs and we will discuss with you how best you can be supported. Carers have their own set of eligibility criteria. Find out more at: <https://www.bradford.gov.uk/adult-social-care/carers/support-for-carers-carers-service-for-the-bradford-district-and-craven>

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Applying for an assessment

You can refer yourself or someone else for support from Adult Care Services online. Go to: <https://www.bradford.gov.uk/adult-social-care/i-want-an-assessment/i-want-an-assessment>

Contact us

For adult care services and to comment or complain please use our complaints online form.

Email: ASCcomplaints@bradford.gov.uk.

Or contact the Corporate Complaints team by telephone on 01274 436820

Key Links

<https://www.legislation.gov.uk/ukxi/2015/313/contents/made>



<https://www.bradford.gov.uk/adult-social-care/carers/support-for-carers-carers-service-for-the-bradford-district-and-craven>



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