

Estimating the Need for Housing Related Support



Why is this so difficult ?

Mostly because no one consistently measures the need for housing-related support

General needs housing approaches do not work well

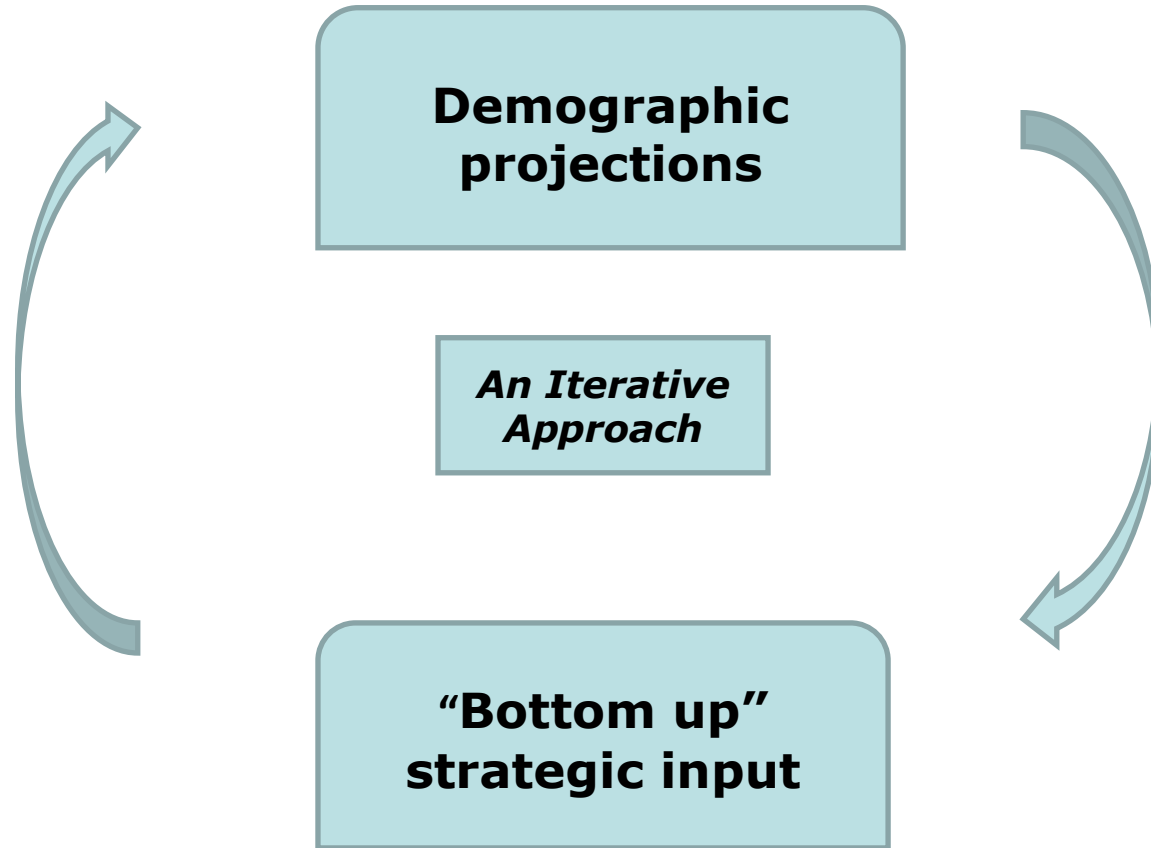
- Housing is a universal need – support isn't
- Housing is an ongoing need – support frequently isn't
- Self-completion surveys do not work for all client groups
- Prevalence research is very limited

As a result

- It is very difficult to go straight from demography to estimates of need
- Needs estimations tend to be very patchy – not adding up to a comprehensive assessment



Our Solution

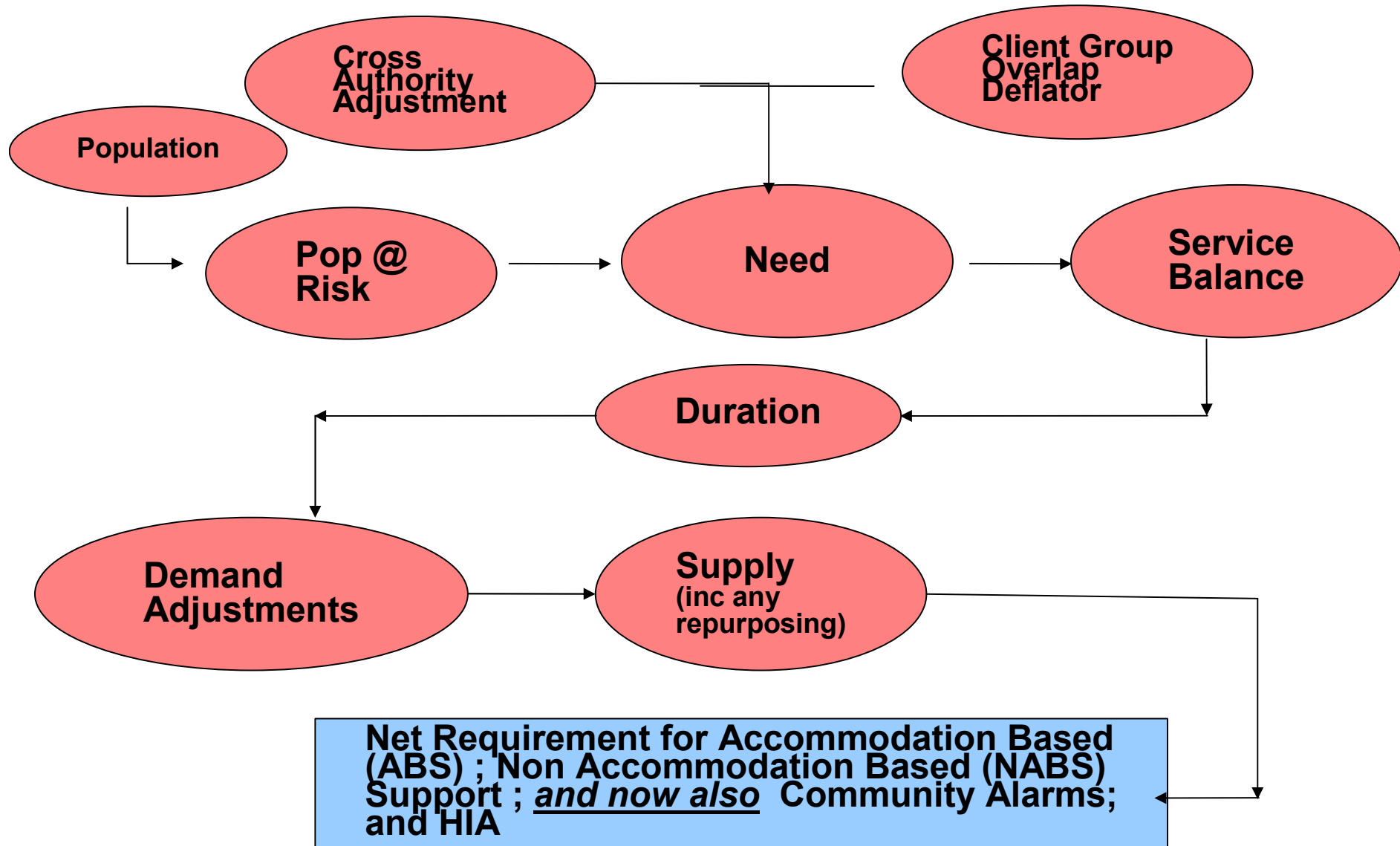


History of NHF/HGO Model

- Originally developed in London under commission from NHF – way of predicting need for supported housing in particular. Published as *Building for All*.
- Developed in North West – expanded to all h-r support. Iterative process developed and put into practice.
- Now being repeated in the NW and applied in SE.
- Aspiration to develop 9 Regional versions of the Model.
- Still learning and improving
- Developing next stage – how to use results to set commissioning priorities



The Needs Model Structure



Default Model Assumptions

- Default Multipliers set at Regional Level and applied to District-based population projections
- Default values frequently reflect what is or what has been rather than what should be – local partners are the best judge of the latter



Where the Default data comes from ?

Population	Latest ONS Projections
Pop @ Risk / Pop in Need	JSNA Core Dataset Research Caseloads / Presentations / Assessments Proxy Indicators Strategic Housing Market Assessments
Cross Authority Adjustment	CRF
Overlap Deflator	CRF
Service Balance	CRF & SPLS
Duration	Perfomance Workbook Research & Outcomes Data
Supply	SPLS

But what if we are wrong

Then change the numbers !

BUT

- Local partners use local strategic intelligence and local strategic priorities to overwrite regional assumptions

you only have to do what you have the capacity to do

Defaults will continue to fill in the gaps

Ideally you have more than one iteration



The Local Authority input

Should focus on the following :

- **Getting the Supply figures right**
- **Using available local strategic intelligence**
- **Aligning assumptions with local strategic decisions**
- **Otherwise focus on those figures which look instinctively wrong – if time & resource allows**



What help do you get ?

- A spreadsheet-based toolkit**
- Extensive guidance**
- Technical Appendix**
- Case Studies**
- Training & Briefings**
- Ongoing Support**
- Conversation with us about changes you want to make**

Anytown Local Service Balance

Current Year: 2009
Selected Year: 2009

If a three pages may add up more than 100%, this reflects the fact someone might need an add on team service together with a Comm Alarm or HIA service in any one year

There are 1000 people in need

	People in Need (inc any CAA)	Default % Requiring Accommodation based service	Locally Defined % Requiring Accommodation based services	Comm Alarm			HIA		People in need of accommodation based services
				Default % Requiring MADS	Locally Defined % Requiring MADS	Default % Requiring Alarm	Locally Defined % Requiring Alarm	Default % Requiring HIA	
Other people with support needs	990	35%	35%	25%	25%	0%	0%	345	
Other people with dementia/mental health problems	98	35%	35%	25%	25%	0%	0%	34	
Frail elderly	121	35%	35%	25%	25%	0%	0%	42	
Single homeless with support needs	42	87%	13%	0%	0%	0%	0%	36	
Rough sleepers	6	95%	5%	0%	0%	0%	0%	5	
People with mental health issues	95	40%	40%	0%	0%	0%	0%	38	
People with learning disabilities	67	53%	40%	7%	0%	0%	0%	35	
People with physical or sensory disability	47	23%	40%	19%	16%	0%	0%	19	
People with HIV/AIDS	1	47%	53%	0%	0%	0%	0%	1	
Drug misuse	119	62%	38%	0%	0%	0%	0%	74	
Alcohol misuse	27	59%	47%	0%	0%	0%	0%	14	
Women escaping domestic violence	22	73%	25%	0%	0%	0%	0%	16	
Refugees and asylum seekers	1	35%	65%	0%	0%	0%	0%	2	
Travellers	0	60%	40%	0%	0%	0%	0%	0	
Teenage parents	30	34%	66%	0%	0%	0%	0%	19	
Young people looking care	3	60%	35%	0%	0%	0%	0%	2	
Young people at risk	14	80%	20%	0%	0%	0%	0%	11	
Offenders and those at risk	40	53%	47%	0%	0%	0%	0%	21	
Monthly disordered offenders	3	20%	80%	0%	0%	0%	0%	1	
Homeless families with support needs	46	72%	28%	0%	0%	0%	0%	33	

If you have local evidence to suggest a preferred balance between supported



Moderating Process

HGO will control which LA changes are uploaded into the Needs Model. This will be on the basis of agreed criteria with a mechanism to arbitrate where necessary

- **If you want to change the default figures on population in need – we do expect some evidence to underpin those changes**
- **Other changes we expect to have been authorised in some way by the appropriate partners**



The HGO Business Model

- Default model will be made available nationally and updated regularly. LAs can access free of charge
- Model will not develop its potential if LAs do not interact with default Model
- Basic package price to participate in iterative process – payable each time
- Enhanced prices for more extensive use of methodology
- Develop other tools to link in to basic needs projections – a lot that it does not tell you.



The basic package

- Access to toolkit
- Access to guidance
- Access to training & further briefing
- Access to ongoing support & sharing of results of research
- Access to moderating process
- Report & modelling tool at the end

£££

Based on £1200 per SP Authority

£££



Enhancements to basic package

Customised enhancements to the basic package would be available

Ranging from attendance at one-off local meeting to brief partners to carrying out comprehensive needs assessment for the Authority using model



Assistance required

- Access to some Strategic Housing Market Assessment source data
- Access to some Performance Workbook data
- Assistance with organising training & briefing events
- Assistance with contact details for LAs



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