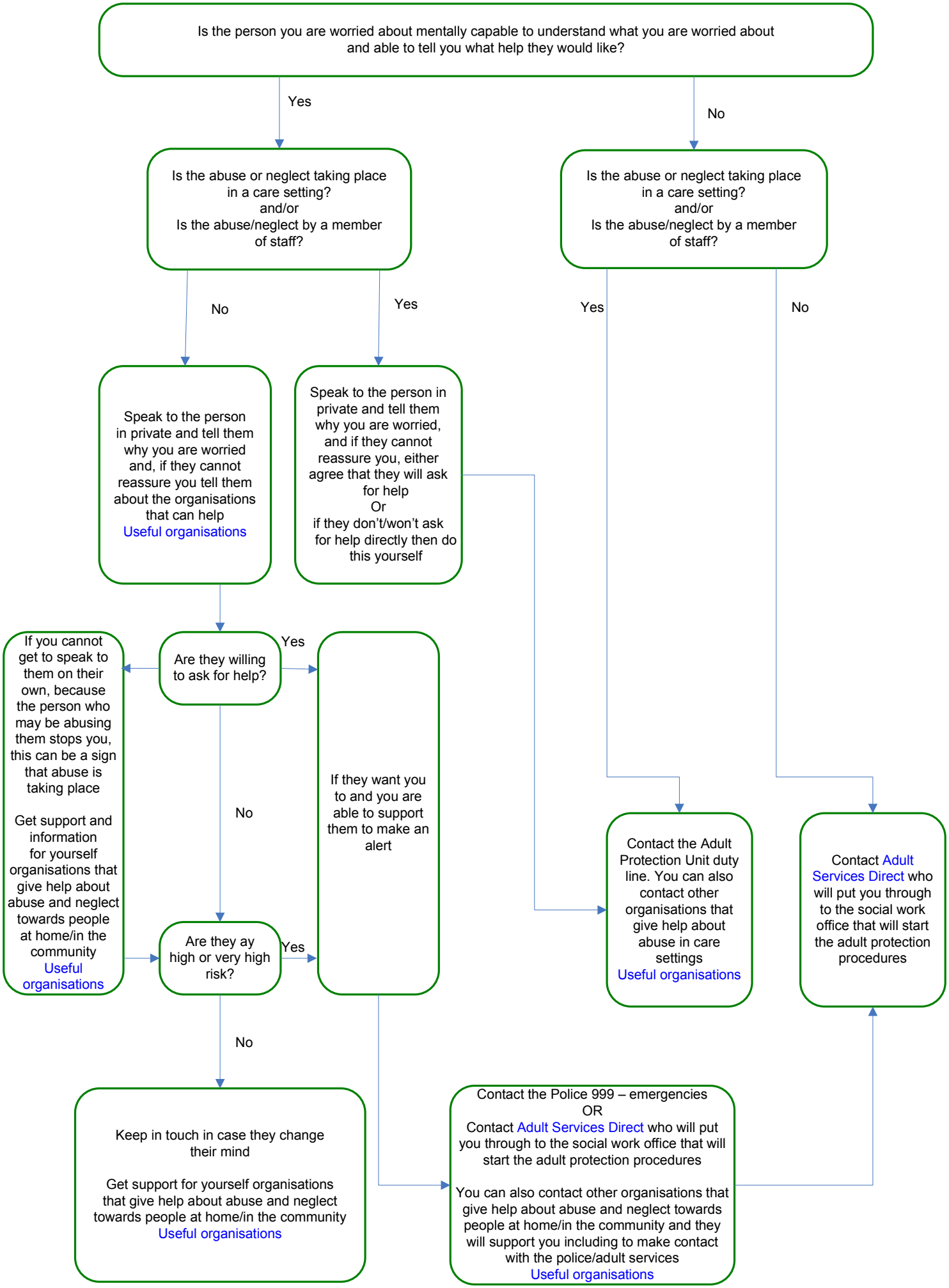
Is the person you are worried about mentally capable to understand what you are worried about and able to tell you what help they would like?
Yes
No
Is the abuse or neglect taking place in a care setting? and/or Is the abuse/neglect by a member of staff?
Is the abuse or neglect taking place in a care setting? and/or Is the abuse/neglect by a member of staff?
No
Yes
Yes
No
Speak to the person in private and tell them why you are worried and, if they cannot reassure you tell them about the organisations that can help Useful organisations
Speak to the person in private and tell them why you are worried, and if they cannot reassure you, either agree that they will ask for help Or if they don't/won't ask for help directly then do this yourself
If you cannot get to speak to them on their own, because the person who may be abusing them stops you, this can be a sign that abuse is taking place
Get support and information for yourself organisations that give help about abuse and neglect towards people at home/in the community Useful organisations
Are they willing to ask for help?
Yes
No
If they want you to and you are able to support them to make an alert
Are they ay high or very high risk?
Yes
No
Contact the Adult Protection Unit duty line. You can also contact other organisations that give help about abuse in care settings Useful organisations
Contact Adult Services Direct who will put you through to the social work office that will start the adult protection procedures
Keep in touch in case they change their mind
Get support for yourself organisations that give help about abuse and neglect towards people at home/in the community Useful organisations
Contact the Police 999 – emergencies OR Contact Adult Services Direct who will put you through to the social work office that will start the adult protection procedures
You can also contact other organisations that give help about abuse and neglect towards people at home/in the community and they will support you including to make contact with the police/adult services Useful organisations