

Bradford Safeguarding Adults Board Newsletter



April/May 2007

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Dignity in Care campaign

In November 2006, the DoH launched the first ever Dignity in Care campaign. The campaign aims to stimulate a national debate and help create a care system where there is zero tolerance of abuse and disrespect of older people.

The campaign has three main areas: The Dignity Challenge, Champions Network and the Care Practice Guide.

The Dignity Challenge states that high quality care services should:

- Have zero tolerance of all forms of abuse
- Support people with the same respect you would want for yourself/family
- Treat each person individually
- Enable people to maintain the maximum possible level of independence, choice & control
- Listen and support people to express their needs and wants
- Respect people's right to privacy
- Ensure people feel able to complain without fear of retribution
- Engage with relatives and carers as care partners
- Assist people to maintain confidence and positive self-esteem
- Act to alleviate loneliness and isolation.

The challenge is aimed at service providers, commissioners and the public—to test how their local services measure up and to tackle rather than tolerate services that don't respect dignity.

The Dignity Champions Network will consist of volunteers who are committed to raise the profile of this issue nationally, with support for this group being available online.

The Practice Guide will be an online guide providing information and support to workers and older people and their families.

For more information, visit: www.dh.gov.uk

Special points of interest:

- Action on Elder Abuse Day 2007
- Dignity Challenge
- IMCAs
- Vulnerable Groups
- Mencap Campaign
- Bedford and Luton

World Action on Elder Abuse Day 2007

This year's event will be held Friday 15 June. Action on Elder Abuse were the lead co-ordinator for the event in 2006, and the charity want to raise even more awareness of the abuse suffered by older people this time.

Last year's events raised over £20,000, which will help to run the charity's

helpline - Elder Abuse Response - which is the only freephone helpline in the UK dealing with elder abuse. Its costs £300 to



run the helpline for one day and £1,000 provides a

months training and supervision for a helpline volunteer.

Please let us know what your organisation may be doing to raise awareness this year and we will publicise the event in a future newsletter.



Protection of Vulnerable Groups (Scotland) Bill



The Protection of Vulnerable Groups (PVG) (Scotland) Bill was passed by the Scottish parliament on 8 March and is due to receive Royal Assent 18 April.

The Scottish Executive will be revealing their plans for the implementation process once parliament is reformed following the elections in

May. Education will be the Lead Committee responsible for overseeing the implementation which will take place through 2007/2008. The Committee will once again consult with stakeholders throughout this process.

In addition to building upon and linking current

systems designed to protect children, the new bill will also mean the creation of a list of individuals disqualified from working with protected adults. This will run alongside the safeguards already introduced via the Adult Support and Protection (Scotland) Bill, introduced earlier this year.

Safeguarding Vulnerable Groups Act



In England the Act received the Royal Assent in November 2006.

Implementation is planned for Autumn 2008, and will be led by the Home Office.

A Chairperson is being recruited for the

Independent Barring Board (IBB).

Agencies and employers will have a duty to pass on information to the IBB.

The Bill has support from all three main parties and children's

charity, NSPCC.

For more information visit:

[http://
www.everychildmatters.
gov.uk/vettingandbarring](http://www.everychildmatters.gov.uk/vettingandbarring)

CSCI New National Protocol



The Commission for Social Care Inspection have launched their new protocol which sets out how they will work in conjunction with other agencies to ensure that people who use

registered care services are safeguarded from abuse.

The new protocol has been agreed between CSCI, ADSS and the Association of Chief Police Officers.

The protocol also has the support of the Department of Health.

For a copy of the new protocol, please email Sue at the APU: susan.kendrick@bradford.gov.uk



In January the DoH published guidance on interpreting the regulations around the role of an IMCA, which becomes operational this month.

The MCA extended the power of councils and the NHS to be able to use IMCAs in adult protection cases and care reviews, for those clients who it is felt would

benefit from this service. The DoH have stated it will be unlawful for the use of IMCAs not to be considered.

A leaflet—*"Making decisions"* is now available to view and print from the DoH website. The site also says how you can order hard copies.

For more information, visit:

www.dh.gov.uk

The leaflet explains more about the IMCA service in detail, as well as how to make a referral to the service.

The list of appointed IMCAs is now also available from the website or email Sue at the APU for a copy:

susan.kendrick@bradford.gov.uk

In Bradford, the registered IMCAs to date are:

Bradford & Airedale Mental Health Advocacy Group, (01274) 201859

and

Choice Advocacy, (01274) 391691

Palliative Care Bill

At present there is no direct obligation to provide palliative care.

However, the proposed Palliative Care Bill aims to make provision for those suffering from a terminal illness. At present, the NHS generally provide palliative

care. However, the new bill aims to broaden this to cover all healthcare providers including private and public services. It also makes provision for specialist training for all health and social care professionals who may

care for persons with terminal illness, and also calls for better co-operation between NHS and local authority social services staff in this field, as well as better communication between NHS staff.

The private members

bill is now at the final reading stage in the House of Lords.

Mencap—Death by indifference



Mencap launched their Death by Indifference campaign in March. The campaign focuses on the experiences of 6 families and called for an independent enquiry into the deaths of their loved ones, which they feel were as a result of underlying poor prac-

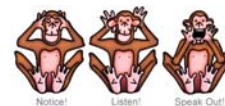
tice. Mencap has said people with learning disabilities have died due to institutional discrimination, widespread indifference and ignorance within the NHS. The campaign also calls for a wider investigation into the premature deaths of people with

learning disabilities and a major improvement to the complaints system in the NHS.

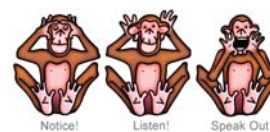
The DoH have since pledged an independent inquiry, and the families featured in the campaign and Mencap Chief Executive, Dame

Jo Williams recently met with Patricia Hewitt, Health Secretary, and felt the meeting went well.

For more details of this campaign, visit: www.mencap.org.uk



- Ruth Ingram, Adult Protection Co-ordinator
- Bernadette Gallagher, Assistant Co-ordinator
- Lesley Latham, Assistant Co-ordinator
- Jayne Morrell, Assistant Co-ordinator
- Magdalena Myrcha and Saima Ashfaq: Information and Administration
- Sue Kendrick and Theresa McKay: Administration



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Olicana House
Bradford

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01274 431077

Duty/New Referrals:
01274 434442
(Monday—Friday
9.00—12.30 only).

Fax: 01274 431727

Training: 01274 432795

APU & Council News

New Head of Children's Services

The former Head of Social Services, Kath Tunstall, has been formally appointed Head of Children's Services in a permanent capacity.

Farewell to Saima

Saima Ashfaq, who has been covering for Neena Punnu's maternity leave, will be leaving us on 21 May to prepare for the arrival of her very own little one. Saima and her husband Zaheer, are expecting their first child at the end of July. Our thanks and very best wishes to Saima.

Bedfordshire and Luton Partnership Trust

Bedfordshire & Luton Mental Health and Social Care Partnership Trust have been told to improve by CSCI. The Trust run 19 care homes, most of whom are running below the minimum standard set by CSCI. The report also criticises a homecare agency run by the Trust.

Issues raised by the CSCI report include: inappropriate restraint, lack of staff training and staff being appointed without relevant checks being carried out.

The Trust state that "Since the closure of Bromham

Hospital in 1997, the Trust have provided a care service for people with learning disabilities". These services have been registered with and inspected by CSCI since 2003. The service has not been reviewed since 1997 and funding has continued year-on-year and is now insufficient to run the service.

The statement from BLPT points out that until 2006, CSCI rated 17 of the Trust's 19 homes as "adequate" or "good" and were deemed "low risk". The Trust feel the ratings

fell following a change in the inspections by CSCI following the Cornwall report. The Trust goes on to say many of the issues raised by CSCI have already been addressed.

In January 2007, the Trust told local PCTs they would no longer provide domiciliary and residential services for people with learning disabilities, with effect from 31 August 2007. Commissioners are working on re-provision and re-tendering and BLPT have said they will only consider extending the service in the interest

of residents and with the express consent of CSCI.

In the meantime, the action plan set out to by the Trust includes increasing staff levels and training, a leadership programme for managers and a new person centered assessment framework.