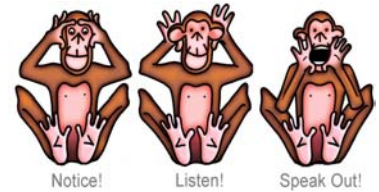


# Safeguarding Adults Board Newsletter



September 2006

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## Welcome to the first issue!

Welcome to the first issue of the Bradford District Safeguarding Adults Board Newsletter.

The idea of the newsletter is to provide you with news and issues that may affect some of the issues facing the Board, as well as keeping up to date with work you and the APU are doing.

I hope you all enjoy the first issue. Please let us know what you think and of anything you would like to see featured in a future issue. Don't forget to let us know of any initiatives you are undertaking so that we can share them with the Board.

Best wishes for the remainder of the summer

*Ruth Ingram*

## Cornwall report—Bradford reaction

CSCI and the Healthcare Commission have published a report about their investigations of abuse of people with a learning disability within the NHS Care Trust provision in Cornwall.

The Improving Practice subgroup of the SAB will be considering its implications at a half-day workshop.

Chris Bielby, Director of Planning, Information and Social Care at BDCT is chairing a group which has been set up to look at the impact of the Cornwall report and what it means for the Bradford District. Chris is a former Chair of the SAB.

Ruth and Lesley from the APU are working as part of this group and will

contribute to an action plan based on the report's recommendations.

Meanwhile at the end of July the Healthcare Commission and CSCI announced they will be working together on a nation-wide audit and inspection programme of all NHS and independent healthcare providers who provide care for people with learning disabilities.

## £10,000 compensation for abuse victim

An elderly Birmingham woman has been awarded £10,000 in an out-of-court settlement after agency staff were caught force feeding her talcum powder.

Lucy Neal's 65-year-old son suspected abuse of his mother and left a camcorder running which caught the abuse on camera.

Although the agency concerned, Welcome Care, were found not

guilty of assault by magistrates in 2004, Mrs Neal brought a civil action against the agency and an out of court settlement was reached. Welcome Care admitted negligence.

Mr Neal said "(The money) was not what it was about. It was about sending a message to care agencies and preventing other people suffering at the

hands of their carers".

Action on Elder Abuse have called the case unprecedented, adding that few victims have the resources to be able to launch civil proceedings.

Welcome Care was closed down by CSCI in 2004.

**"My mother still has flashbacks. If you tried to go near her, she would flinch—she was terrified.**

**Son of 89-year-old Lucy Neal.**



## Interview with Peter Kay, Chair of the SAB

Peter takes time out from his busy schedule to answer a few questions.....

### **What roles did you have before you were Head of Services, Adults and Health?**

I qualified as a social worker in 1977, working firstly for Bolton MBC until 1987, and Bradford since then.

Before becoming Head of Service in 2001, I was Assistant Director (Older People) from October 2000 and prior to that, Disability Services Manager from 1992—2000.

### **What do you think are the most important issues facing SAB at the moment?**

Firstly, dealing with the inevitable increase in adult protection referrals as the level and depth of training and understanding of abuse permeates across all agencies.

Secondly, increasing the learning and skills around prevention and early detection of concerns.

And thirdly, promoting the agenda of the SAB in the public arena.

### **Tell us a bit about yourself....**

I am married with 2 grown up daughters, a dog and 2 cats.

Currently, I am 7/10ths of the way through completing 10 marathons this decade. The

8th being next month in Toronto.

I enjoy cooking and climbing. In 1997 I completed the challenge of climbing all the Lake-



land Peaks and the Lake District holds a special place in my heart.

I am a season ticket holder at Bolton Wanderers FC. I am proud to be a Lancastrian but equally proud to live and work in Bradford!

## Frank Lloyd Nursing Home, Kent

**"The recent events at Frank Lloyd are deeply worrying. Everything must be done to protect these vulnerable patients from abuse".**

**Jon Billings, Acting Head of Independent Healthcare, Healthcare Commission.**

An example of a proactive approach has been seen in Kent recently.

Concern was raised by the Healthcare Commission about possible abuse at Frank Lloyd Nursing home in Kent.

As a result, the PCT not only placed registered mental health nurses on each shift at the home, but a member of their

Executive Team will also visit the wards during each shift until the safety of service users has been ensured.

Following the inspection where initial concerns were raised, the Commission issued a statement outlining their concern for the entire group of patients at the home. The agency will now be looking at ser-

vices across the District to ensure this is an isolated incident.

As a result of this case, Kent Social Services referred the case to the police under Section 127 of the Mental Health Act, which covers the ill treatment of patients.

## Other news

Some of you may have seen the recent BBC Real Story programme about the Maypole nursing home in Birmingham. The BBC picked up the story after 27 out of the home's 31 residents died in mysterious circumstances in one year. The home was run by 2 GP's, who are husband and wife and who have both since been struck off by the

GMC after they were found guilty of gross misconduct. The GMC ruled that there was no evidence to support the claims that 80% of the deaths had been caused by pneumonia.

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**CSCI** have announced their new star ratings to the public. Care providers will receive a rating

of 1-4, which will be defined as *excellent, good, adequate* or *poor*.

CSCI Chief Inspector, Paul Snell said *"Every month, 100,000 reports are downloaded from our website. (The new ratings) will give people a really easy way of comparing different services.*

Ratings will be introduced from mid 2007.

## Care workers to be registered

The GSCC has made the registration of domiciliary and residential social care workers it's next priority.

The Council made it's recommendations to the government on how this will be done at the end of July.

Rodney Brooke, GSCC Chair, said "We believe that this extension of registration will continue to drive up standards within the social care sector, whilst increasing public protection. Add-

ing, "We believe that building a direct relationship with the individual worker will support the provision of high quality services for all".

Mike Wardle, Deputy Chief Executive of the GSCC added, "It should also help raise the status of the work of such staff by increasing public confidence in them".

Action on Elder Abuse have also welcomed the news. Chief Executive,

Gary Fitzgerald said, "It has been a long time coming but we hope that when the recommendations are finally implemented the results will have a positive impact on the lives of many dependent people".

## DASS and APU News

### Some changes.....

Most of you will have heard about the major forthcoming changes in the Council, as we prepare for Social Services to be divided into 2 separate divisions of Children's Services and Adult Services.

The DoH recently introduced best practice guidelines on DASS (Director of Adult Social Services) and Ruth presented on this subject at the last SAB meeting.

Anyone who was not at this meeting and would like a copy of Ruth's presentation, please contact Sue at the APU.

### A warm welcome to.....

**Saima Ashfaq** who joins the APU as our new Information & Administration Officer—covering Neena Punnu's maternity leave.

Congratulations to Neena who is expecting another addition to her family and will now be taking extra maternity leave.

Saima joins us from CAL-TEC where she was an Administrative Assistant.

The APU are hoping to expand our team further. We are currently recruiting for a permanent Assistant Co-ordinator and an Administrative Assistant. Look out for further details in our next issue.

## Bradford and Airedale PCT News

You will all be aware of the forthcoming merger of PCTs in the Bradford area, which is due to come into effect in October. John Chuter has

been appointed as Chair of the Board. John was formerly Chair of BDCT. Simon Morrill will be the Chief Executive and was previously

Chief Executive at Doncaster PCT and is currently on secondment at the Strategic Health Authority.

## Useful contacts



### Commission for Social Care Inspection

Tel: 0113 201 1075 Website: [www.csci.org.uk](http://www.csci.org.uk)



### West Yorkshire Police - Vulnerable Victims Co-ordinators

**South:** Sally Clements 01274 376601

**North:** Tanvir Shaffi 01274 376178

**Keighley:** Justine Boulder 01274 537444

**POVA** Helpline: 01325 391 328



Adult Protection Unit  
Olicana House  
Bradford  
BD1 5RE

General enquiries:  
01274 431077

Duty/New Referrals:  
01274 434442  
Monday—Friday  
9.00—12.30 only

Fax: 01274 431727

E-mail:  
[adult.protection@bradford.gov.uk](mailto:adult.protection@bradford.gov.uk)

Training: 01274 432795

### Who's who in the APU.....

- **Ruth Ingram**—Adult Protection Co-ordinator
- **Bernadette Gallagher**—Assistant Co-ordinator
- **Lesley Latham**—Assistant Co-ordinator
- **Jayne Morrell**—Assistant Co-ordinator
- **Magdalena Myrcha**—Information and Administration Officer
- **Saima Ashfaq**—Information and Administration Officer (Maternity Leave cover)
- **Sue Kendrick**—Administrator
- **Becky Tetley**—Administrator