

Useful numbers

Bradford Housing Advice
0845 120 8160

Keighley Housing Advice
0845 120 8162

HomeHunter
0845 166 2000

CHAS Advice and Support Service
01274 726790

KeyHouse Bradford
01274 728205

Bevan House GP Practice for
Homeless People
01274 322400

NHS Direct
0845 46 47

Education Service for
New Communities & Travellers
01274 385558



We offer help with accommodation related issues, *wherever you live*

You can contact somebody on our team between the hours of 9am to 5.30pm Monday to Friday except public holidays and weekends.

Telephone: **07525 667 985**,
07525 667 868 or
07525 667 937

GaTEWAY



GaTEWAY

Support Service for Gypsies
and Travellers in Bradford
Metropolitan District





Who can use this service?

You can use the service if you are:

- 16 or over;
- A single person, couple, family, young adult or retired person;
- From the Gypsy and Traveller community in Bradford Metropolitan District;
- In need of accommodation related support to remain in your own caravan on a site, or move into other accommodation or maintain your travelling lifestyle; and
- Living on a site (authorised, unauthorised, temporary, roadside) or in a house.

Whether you are working, in training or on benefits, the service is FREE.

What we can help with?

Support is accommodation related and will be tailored to individual needs, but could include help with:

- Finding or keeping accommodation;
- Settling in, good neighbour relations, keeping to a tenancy or licence agreement;
- Applying for planning permission;
- Dealing with finances, e.g. budgeting, bills, correspondence, welfare benefits, rent arrears or debts;
- Establishing personal safety and security;
- Liaison with landlords, utility services and/or other relevant agencies;
- Issues around home maintenance and self care;
- Access to specialist support or healthcare e.g. GP, dentist, health visitor;
- Establishing and maintaining support networks.

How to apply and what happens next

To apply for support or more information, you can:

- Contact us directly by telephone;
- Ask a friend or existing client to contact us on your behalf;
- Ask another worker to contact us for you (e.g. your health visitor, midwife or GP); or
- Ask someone from another agency to contact us e.g. the e.g. the Education Service for New Communities and Travellers or Housing Services. We will visit you within seven days to talk to you about your needs and priorities, then let you know if we can offer you a service. If space is available support may start straight away.

If not, you may be put on our waiting list until there is a vacancy.

If we are unable to offer you a service we will explain why and ask if we can refer you on to other services.

GATEWAY