

Bradford Supporting People Provider Forum Meeting

6 May 2010

1. Present: (details taken from attendance list completed by attendees during the meeting)

Name	Organisation	SP Client Group	E-mail address
Cobie Laan	Manningham HA	Black womens refuge & dispersed support/BME services	cobie@manninghamha.co.uk
Claire Blacka	Stonham	Mental health & learning disabilities	claire.blacka@homegroup.org.uk
Soo Player	Keighley Women's Aid	Domestic Violence	kwomensaid@hotmail.com
Mark Hird	Bradford Foyer	Young People	m.hird@bradfordcollege.ac.uk
Jonathan Pitts	Salvation Army – Lawley House	Singles Homeless	Jonathan.pitts@salvationarmy.org.uk
Sheree Bosco	Fairweather	Complex needs, vulnerable and homeless women	sheree@fairweather.uk.net
Frank Barnes	LHT Box Tree Cottage	At risk of offending	f.barnes@langleyhousetrust.org
Yvonne Hall	Palm Cove Society	Specialist Refugee Accommodation Service	Yvonne@palmcovesociety.co.uk
Gerard Stocks	Palm Cove Society	Floating Support & specialist Refugee Accommodation Service	Gerard@palmcovesociety.co.uk
Sue Stevens	Assisi House	Single homeless	Susan.stevens@assisihouse.co.uk
Sandi Sales	Shipley Women's Aid	Women fleeing domestic violence	managerswa@aol.com
Fatum Mataj	Metropolitan Support Trust	Refugees	Fatum.mataj@mst-online.org.uk
Ruth Batty	CHAS Bradford	Floating Support	Ruth.b@chasbradford.org.uk
JB	Service User Representative		Contact via neal@bacc.uk.com
GS	Service User Involvement Representative		Contact via neal@bacc.uk.com
Neal Heard	BACC	Service User Involvement	neal@bacc.uk.com
Rubina Bokhari	Bradford Cyrenians	Single homeless men	rubina@bradfordcyrenians.org.uk
Sally Deane	Bradford Women's Aid	Women fleeing domestic violence	sally@bradfordwomensaid.org
Sheila Bamford	Horton Housing Association	Generic Mental Health Alcohol Misuse Teenage Parents Single Homeless	sheila.bamford@hortonhousing.co.uk

		Complex Needs Gypsies and Travellers Young People Asylum Seekers and Refugees	
John Hill	Foundation Housing	Offenders Mentally Disordered Offenders	john.hill@foundationuk.org
Jamie Glencross	Horton Housing Association – Training Centre	Training provider for all client groups	Jamie.glencross@hortonhousing.co.uk
Graham Mynott	Keyhouse	Homeless families Generic Refugees Teenage parents Young People at Risk	Graham.mynott@keyhouse.co.uk
Harry Whittle	Incommunities	Older persons	harry.whittle@incommunities.co.uk
Rehan Shah	Foundation		Rehan.shah@foundationuk.org
Jennifer Moran-Whitehead	BDCT Mental Health	Learning Disabilities Mental Health	j.moran-whitehead@bdct.nhs.uk
Jeff Gordon	Homekey	Homeless families Generic Refugees Teenage parents Young People at Risk	Jeff.gordon@keyhouse.co.uk
Mike Harney	City Homes in Mind	Mental Health	mike.harney@cityhomesinmind.net
Kate Royce	Habinteg HA	Disabled	kroyce@habinteg.org.uk
Michelle Dagless	Bradford Adult Services	Disabled	Michelle.dagless@bradford.gov.uk
Anne Smith	Ripple	Drug & Alcohol services	anne.smith@ripple.org.uk
Pam Bennett	Incommunities	Homeless families	Pam.bennett@incommunities.co.uk
Corine Campbell	Gingerbread Housing project	Lone Parents, Domestic Violence, Teenage Parents	Corine.campbell@gingerbreadhousing.org
Jayne Hellowell	Supporting People		Jayne.hellowell@bradford.gov.uk
Amanda Bolton	Horton HA	Temporary Administrator for Provider Forum	amanda.bolton@hortonhousing.co.uk
APOLOGIES			
Helen Searle	Horton HA	Administrator for the Provider	helen.searle@hortonhousing.co.uk

		Forum	
Paul Gartland	Horton Housing Association	Generic Mental Health Alcohol Misuse Teenage Parents Single Homeless Complex Needs	paul.gartland@hortonhousing.co.uk
Nancy Plowes	Shared Lives	Learning Disability	Nancy.plowes@bradford.gov.uk
Majella Dean	Catholic Care		
Tracey Bowmer	Hanover		
Carl Smith	Hanover		
Michelle Bradley Eccles	Accent Group		
Zamir Hussain	Anchor		
Kat Skelly	Salvation Army		
Joy Rainbow	Bradford Nightstop		

Before the meeting began, Sheila Bamford reported that a film crew would be arriving to take about 10 minutes of footage of the meeting to be used on a promotional DVD on behalf of Supporting People. Sheila added that there would be no audio recording taking place, it would only be visual. Sheila asked if everyone present was agreeable to being filmed and those present at this point of the meeting agreed.

1 APOLOGIES

As shown above.

2 MINUTES OF LAST MEETING March 2010

Jennifer Moran-Whitehead reported that her contact telephone number had changed to 01274 323495.

Mike Harney & John Hill agreed the last set of minutes.

Jennifer Moran-Whitehead asked if there was an update from Jayne Hellowell. Sheila confirmed that Jayne would be attending the meeting later than scheduled and would provide a Lead Officer update as usual.

Harry Whittle commented on pages 7-8 regarding the QAF. Harry reported that different sectors, for example older persons, have the QAF applied differently. It was suggested that Harry ask Jayne when she arrived as she would be able to clarify this.

3 Dignity In Care – Nick Farrar

Sheila reported that Nick Farrar was not in attendance and unfortunately the presentation on Dignity in Care wouldn't be going ahead as planned.

4 Tenancy Ready/Outcomes – John Sloane, Mark Hird, Mike Harney

Sheila asked John Sloane, Mike Harney and Mark Hird to report back on the Tenancy Ready/Outcomes. John Sloane circulated copies of the Tenancy Ready Outcomes document and reported that Phase I of the pilot was coming to

an end. Providers who took part in the pilot were City Homes in Mind, Foundation, MASTS and Octavia Court. John reported that it does not matter which plan you use for tenancy readiness, just as long as it is evidenced within the Support Plan. John added that long term services could also use these documents and that it would be tested further with the same providers during the second phase. John added that a Guidebook would also be produced in time for the October release date.

Pam Bennett asked if the tenancy ready process had been discussed with other landlords and John confirmed that it had and that they were keen on the system and the evidence of "change". John also reported that whoever is leading on the system will discuss with private landlords and further discussions will take place in the Outcomes Group.

Rubina Bokhari asked what would happen to service users who consistently fail in being Tenancy Ready. It was reported that Supporting People would robustly monitor providers. Graham Mynott asked if it is going to be a contractual requirement. John reported that it was, but that this needs confirming. Graham asked if there would be targets and John confirmed that there would be benchmarks.

JB felt that there should be recognition for the Service User Group who helped in putting the outcomes document together via the Open Door service.

Claire Blacka asked how a service user would evidence that they were Tenancy Ready and what would they get out of it. John confirmed that a certificate would be produced for the service user, regardless of which model was used. John Hill was concerned that the certificates would become a barrier to the service user accessing accommodation and would only be able to move on if they were Tenancy Ready. Claire Blacka asked if landlords were clear on the process. John confirmed that they were and further discussion with landlords would take place at the Outcomes Group. Mike Harney added that there is no link between move-on and being Tenancy Ready and so doesn't limit service users in accessing accommodation. John Hill reiterated that his concern was that barriers shouldn't be 'designed into' a process. GS added that the certificate was intended to be an incentive for service users to work towards a goal and could prove that the service user had been involved in the process. Jennifer Moran-Whitehead asked whether being Tenancy Ready meant that service users had to move out of a service. John responded that that wasn't the case.

JB added that whether it was a passport or certificate into accommodation, Tenancy Ready meant that you, as a service user, had achieved something. JB also added that if the service user needs support for a learning disability, then it would be difficult for landlords to discriminate against that service user because they could evidence that they were Tenancy Ready.

Mike Harney reported that when it has occurred, the Tenancy Ready training should be cascaded from housing providers to service users so that they are fully informed. Rubina Bokhari asked that if a service user was part way through completion of the outcomes, could it be picked up by another housing provider. John Sloane confirmed that the document should travel around with the service user. Jeff Gordon added that he felt nervous about being measured against something that the provider has no control over with the tenancy ready system and John Hill added that he had concerns about what happens to service users that don't make it through the system. Corine Campbell highlighted the fact that

there is nowhere to record anything for families or where a family member might have an ASBO – the family could be housed, but they aren't able to manage their children. JB added that the form has been made so that it is adaptable for anybody – so if it takes someone 10 years to work through and receive their certificate, then they should have the opportunity to do that. Mike Harney added that providers need to speak to Incommunities about the training and cascading down to service users. However, Pam Bennett added that there are resource implications that need to be considered with regards to this training. Mark Hird asked if the service user wasn't available for any reason, then how would this training be feedback to them. John highlighted that if the service user is made aware of other options, then this would reduce the impact on RSLs; John added that this was due to be discussed in greater detail during the second phase. Jeff Gordon referred to item 4 on the outcomes document and suggested that the text should say "and/or" rather than just "or". Mike Harney asked for an opinion from those present whether the document was a good thing. There were a number of agreements made. Sheila summed up saying that there appeared to be some support but that there were some concerns too; concerns that the certificate would be used a "passport" by landlords and whether it was a barrier for service users and a stumbling block for providers. GS added that service users had to complete a certain percentage of the outcomes document to qualify for a certificate. Graham Mynott requested that Tenancy Ready be included on the next Joint Provider Forum Agenda.

Mark Hird discussed the email circulated by Mike Harney and referred to the document that was headed with an 'O' Short-term outcomes target for St Andrew's. The document was asking if there was an identified need and whether that need has been successfully satisfied. Mark highlighted the need for the forms to be completed accurately as benchmarks are crucial for this next year. It was reported that information about schemes would be gathered from these documents and compared against other services regionally and nationally. It is expected that how this will occur will be discovered in the next 12 months.

Jeff Gordon concerned about "cherry picking" and felt that careful monitoring would be required and Mike Harney and Mark Hird agreed. John Hill commented that he felt that it was a good document and it was the best available for now. Mike Harney commented that the document does tie in with the contracts and QAF, but Rubina Bokhari was concerned about it being in contracts. Mike Harney added that it was in current contracts as targets. Mark Hird said he would like clarification from Jayne Hellowell if targets were 1% off, would everything go into turmoil?

Claire Blacka asked whether it would be possible to have a mini-validation and that the substance of the work is looked at rather than just the outcomes. Harry Whittle asked whether this would come out in the sector reviews. Jonathan Pitts reported that he was aware of different benchmarks being used in Sheffield. Mike Harney reported that there had been a lot of discussion around stats rather than outcomes.

5 MATTERS ARISING

None

AGENDA**6 Supporting People: Lead Officer update – presented by Jayne Hellowell**

Items in GREEN Text are minutes from the meeting – the other notes in the lead officer report are from Jayne Hellowell.

IF YOU HAVE ANYTHING YOU WOULD LIKE THE LEAD OFFICER TO REPORT ON THEN PLEASE CONTACT HER DIRECTLY IN ADVANCE OF THE MEETING



Supporting People

Lead Officer Update to Provider Forum 6 May 2010

Report to: Bradford Supporting People Provider Forum
Title: Supporting People Lead Officer Update
Date: 6 May 2010

Before Jayne commenced Lead Officer Update feedback, Jayne commented that there was a lot of speculation, due to the political climate, within the LO Update being given today, as it was also Election Day.

1. **CLG update from central government:** These key headlines follow from a meeting on 5 May 2010 with the CLG and the Chair's of the regional Supporting People groups nationally.
 - a. Continue to deliver the commitments against the select committee report and through the work of the Transitions group.
Any changes post election will be communicated.
CLG has prepared a response for the new government after considering the different manifestos and how the CLG will meet them.
 - b. **Spending review process:** Looking for a settlement around October 2010. If the Conservatives get in the CLG will need to consider their proposals for a 50 day emergency budget. Suggestions that there will be cuts in the SP budget and that there may be an expectation that contracts are broken to make those cuts.

Jayne added that if the Tories are elected, then cuts being looked for will be around £1.6bn. Mike Harney asked if contracts would be given 6 months notice. Jayne added that it would hopefully be a minimum of 6 months notice for contracts if they are to be terminated.

- c. **Personalisation:** A report is due from the CLG on personalisation. If there is a hung parliament then the CLG will still be in perda which means there may be delays in any new policy or publications.
- d. **Regional round table events:** Mixed response to their success. A lot of areas had poor attendance which was mixed between local authorities and providers. Agreed that SITRA needed to be working more closely with other key partners and doing joint events. Maybe a question of the branding and timing of those events. Generally agreed that SITRA was a good organisation to do the work and whilst others exist such as the NHF they have much wider portfolio's and SITRA has a key role in the QAF.
- e. **Supporting People branding:** CLG concerned about the use of the term SP given that it is a new labour initiative. Regions agreed that the branding works in most cases and wanted to stress the importance of it in a changing climate where SP teams are splitting into wider departments in authorities.

Jayne asked those in attendance about the SP branding and those at the meeting agreed that it would be better to keep the current branding as it is.

- f. **Transitions Package:** Information is available on the CLG website.
- a. **Common Frameworks and Regulations:** Looking at how the QAF might read across to CQC and DOH regulations. The Eastern region has developed this and it is on the ADSS website.
 - b. **Budget Risk Reduction Toolkit:** Audit learning on this and it is said to be easy to use provided authorities are using the Cap Gemini Toolkit.
 - c. **Distribution Formula:** Looking at what needs to be done alongside the spending review.
 - d. **Sheltered Housing:** The select committee advised that a subcommittee was set up through Cabinet. This again will depend now on the outcome of the elections.
 - e. **Personalisation:** As noted there will be a report that focuses on access, shopping for support, person centred planning and the new QAF delivering personalisation. Concern expressed by some that whilst individual Budgets are not the only delivery vehicle for personalisation, they are important and should not be left out the report.

Jayne added that it is expected to hold a conference in November regarding Personalisation where more information should be available. Rubina Bokhari mentioned that there had been a debate about this already from SITRA and the "right to control" client budgets. Jayne agreed to take the issue back for further discussion.

- f. **Monitoring Outcomes Data:** Changes have been made through St Andrew's in terms of using the data. Again a report is due subject to the elections.
- g. **JSNA:** CLG are working with the DOH to embed housing related support into the JSNA process. DOH hoping to provide guidance soon. To consider in relation to refresh. The issue of Strategic Housing Market Assessments and the validity of their outcomes was questioned in relation to capturing the needs of vulnerable groups when SHMA's have shown to be bricks and mortar led.
- h. **Complaints Guide:** CLG has asked the CIH if this can be applied to other groups than older people.

Jayne reported that the CLG are wanting to roll this out to other groups too.

- i. **Common Assessment Framework:** DOH is leading on CAF pilots. Amy Campbell from the CLG is their lead.
- j. **Charter for Independence:** Due in July 2010. Led by the CLG.
- k. **Commissioning and procurement:** Work being undertaken to look at delivery through the 3rd sector and concerns raised national around Part B services. There will be a letter sent to local authorities to set out again the concerns and work is being carried out with IDeA and the LGA on advice to the 3rd sector. CLG wanting to engage much wider with procurement in local authorities.

Jayne asked providers to share their concerns if they work across authorities as work is still going on around this. GS added that 11% of the clients who responded to the Supporting People Service User questionnaire were not comfortable about complaining about a service; and 11% of the 2,300 who responded didn't know how to complain.

Mike Harney asked whether the surplus could be secured prior to another government being elected. Jayne responded that there had been a £2m under-spend though there was a suggestion that this would be used for training on Personalisation. Jayne added that in time, Supporting People would have to look at reducing contracts because the under-spend would no longer be available.

2. Raising standards in the QAF

The authority has approached and managed to engage the service of someone who has sound experience of working in the provider sector. The brief is to:

- To champion the Quality Assessment Framework (QAF) to encourage the sector to achieve the highest standards.
- To act as a critical friend to providers where instructed.

- To develop a performance related pay scheme for level A providers.
- To provide examples of evidence at level A.
- To provide a distinction between level A and B.
- To clarify what is meant by innovation and provider examples of what innovation means in practice.
- To identify innovation and share its good practice.
- To develop a web area to share good practice.
- To work with providers to advice on QAF improvement.
- To provide workshops and seminars to support SP staff and providers.
- To develop cultural change which supports improvement to the highest standard.
- To act as a sounding board for SP staff.
- To look at the review process in relation to the submission of evidence.
- To recommend improvements to the authority in relation to process.
- To gauge consistency amongst SP staff and improve consistency in judgement of the QAF.
- To provide PR to providers.
- To quality assure processes and outcomes.
- To look at approaches from other providers and authorities and learn and implement in Bradford where necessary.
- To work with the SP staff and adult community services staff.

An action plan will be set to ensure that outcomes are achieved through this work.

Harry Whittle asked about the different approach to QAF for some services and Jayne agreed that there had been a suggestion of a reduced QAF for older people's services and "A" related services. Claire Blacka raised concern that Bradford seems to have different standards to other local authorities. Jayne added that compared to other authorities, Bradford are very robust and the standards are the same across the QAF, but Bradford's aim is to improve the quality of the service. Jayne added that if there are inconsistencies, then please contact the SP team to tell them. Jayne reported that the team are employing a consultant, Maggie Cowill from 14 June. Jayne will circulate the brief that has been created for the work Maggie will be undertaking. Rubina Bokhari asked whether the SP team would be applying a "lighter touch" review if providers recently assessed and Jayne agreed that this might be possible.

3. Staff Update

Mark Gillen has left the team.

John Sloane is due to leave on 28 May 2010.

Carol Bibby has left the team.

For more information on the Supporting People programme please contact us in the first place on:

Email: supporting.people@bradford.gov.uk

Website: www.bradford.gov.uk/supportingpeople

Tel: 01274 434500

7 Core Group Feedback (30.3.10)

The Generate Project for employment initiatives was discussed and it was agreed that the Appeals Process needs more work.

John Hill reported on the potential changes to the Supporting People structure and highlighted that there has been agreement that providers will be advised when their reports are being discussed by the Commissioning Body so that they are able to comment on any inaccuracies.

It was further agreed that Block Subsidy Contracts were to be replaced by Fixed Capacity contracts for long term services. This will reduce bureaucracy on both sides.

Soo Player asked about domestic violence services. Mike Harney replied that there was a report on the review of women's services and that allowances had been made under the revised QAF due to regional guidance, but Mike was concerned about allowances being used under the regional guidance. Mike also added that there had been a recommendation for the Commissioning Body to look at new units for Domestic Violence services. Soo Player added that she had attended a meeting with the SP Team late 2009 and understood it to be a brainstorming exercise, so thinks that is where the recommendation came from about extending DV services. Graham Mynott reported that something similar had occurred for Young Persons & Teenage Pregnancy services. Soo Player added that the meeting had been convened in haste, and that there was very little discussion that took place. Mike Harney added that he was aware that Domestic Violence contracts had been recommended for 3 year contracts; some with improvement notes issues. Mike was aware that there had been a budget cut for one provider who was £1.40 over benchmark and commented that the Chair had overridden the argument for the amount over and above the benchmark and confirmed that there would be a budget cut. It was reported that for anyone not aware, Safe Haven were being transferred into a national organisation. Graham Mynott raised concerns about the different treatment for individual sectors.

Jayne Hellowell arrived at the meeting at 11.15am.

Immediately following Jayne's arrival she fed back some recent information that she had just been made aware of. A request for £60k to funding a Vulnerable Persons Housing Strategy had been agreed. A further sum will be invested in an Older Persons Housing Review and Extra Care Housing.. The funding needs to be formally agreed next Monday. A steering group is to be set up and a number of names have been put forward for this; including John Hill and Sheila Bamford from the providers. Jayne added that there have been names put forward for the position of Project Manager.

Harry Whittle commented that the model of delivery was at fault with an obsolete model being looked at for vulnerable adults and domestic violence etc. However, Harry added that following a conversation with Yusuf Karolia his mind was put at ease. Sheila added that is the reason why providers will be on the steering group. Graham Mynott asked if accommodation based services would be covered by Supporting People? Jayne added that they would and that they were looking to invest money in properties to make the condition of the buildings fit for purpose. Jayne added that the extra care and older peoples funding were slightly different.

John Hill commented that the "Outside In" document implied that providers would be moving towards a common access system and wasn't particularly happy about this. Jayne said that she would look into this further and report back. Mike Harney added that area based grants had been removed.

Jeff Gordon raised the query of short term outcomes and the crudity of the benchmark which is effectively putting a "cherry picking" weighting on services. Jonathan Pitts added that he was aware of their Sheffield office having a much lower benchmark of 45%. Jayne responded by saying that in Kirklees the

weighting on KPI2 depended on the client group and discussions would take place with the provider, particularly if a 70% benchmark wasn't achievable. Jayne added that KPI's cannot be set against CLG Outcomes yet because they are so new. The data needs to be looked at over time. Claire Blacka asked whether a mini validation could be undertaken. Jayne replied that that would be possible if the service benchmark drops below 72% and confirmed that Supporting People already have that approach. Harry Whittle asked if this would be worked into the sector review. Jayne confirmed that it would be as there's not a "one size fits all".

Sheila asked about the Domestic Violence reviews and about information that there were going to be an additional 20 support units for men/women. Rubina Bokhari added that she was made aware of the DV units but it was more of an aspiration for the future and raised concerns that there was a lot more research to do for a potential service. Jayne added that there were a number of strategic documents in place and that Supporting People would be liaising with providers and national partners beforehand. Jayne commented that the identified need was more than could ever be supplied. Jayne added that so far £18m had been invested in contracts from a total of £19.2m; so there is an "in principle" agreement to the investment in DV services, but the development requires further discussion.

A query was raised regarding a mental health provider that required only a small amount of money to continue its service but not agreed because of the benchmark. The service was around £1.20 over the current benchmark. The query was why this service didn't receive the extra funding when DV services are often above benchmarks. Jayne responded that a provider must have good evidence to explain why the cost is much higher, before they can approve any extra funding. Jayne added that if any provider needed guidance on justification of above benchmark costs, to contact herself or Rachel Lorimer for advice.

8 Regional Provider Forum Feedback

Sheila Bamford reported that this was poorly attended but that the main focus of the meeting was the Regional Housing Strategy work.

9 Provider Forum Terms of Reference

Copies of the document with suggested amendments in red text were circulated prior to and at the meeting. Sheila asked that members read through the Terms of Reference for the next meeting. It was agreed that the Terms of Reference be added to the next meeting's Agenda.

10 Safeguarding Adults Board: Feedback from Claire Blacka

Claire Blacka reported back on the meeting and noted that there were 62 very different reports. It was suggested that Supporting People make a statement on behalf of the provider group and this be emailed to Helen Searle for circulation to the wider forum. Claire also reported that there will be Training for Trainers regarding Safeguarding Adults on 19 & 20 July and is a Workforce Development Course. Claire added that some admin problems had prevented attendees receiving letters regarding the course and so it was advised that if you have booked to attend but haven't received confirmation, then please contact the course provider directly. Claire also added that the Safeguarding Newsletter is expected to be published in May.

11 Any Other Business

John Hill reported back on investigations being undertaken by Housing Benefit. Four housing associations have been approached regarding budget/benefit cuts. John added that providers shouldn't be surprised if they are contacted about this. John commented that he is willing to share experiences with other providers, so please make contact directly.

It was reported that previous Provider Forum minutes were not available on the website. Jayne Hellowell apologised for this oversight and would try to ensure that minutes are posted up asap in future.

Neal Heard reported that the Service User Involvement Group meeting was scheduled to take place on 20 May.

Dates of Next Bradford Provider Forum Meetings

All at 10 am - 12 noon at Salvation Army, Leeds Road unless you are otherwise informed before the meeting.

1 July 2010

9 September 2010

4 November 2010

COPIES OF ALL MINUTES WILL BE POSTED ON THE BRADFORD SUPPORTING PEOPLE WEBSITE 2 WEEKS AFTER THE MEETING. IN ADDITION TO THIS, COPIES OF ALL NECESSARY MEETING PAPERS WILL BE SENT BY E-MAIL TO ALL NAMED RECIPIENTS TWO WEEKS IN ADVANCE OF THE SCHEDULED MEETINGS.

www.bradford.gov.uk/supportingpeople

From here please select Groups & Forums from the left of the screen and select Provider Forum.

TO ENSURE THAT YOU CONTINUE TO RECEIVE THE MINUTES, PLEASE REMEMBER TO INFORM THE BSPPF ADMINISTRATOR OF ANY CHANGES TO YOUR CONTACT DETAILS OR REPRESENTATIVE

CONTACT E-MAIL ADDRESS FOR THE ADMINISTRATOR IS: -

helen.searle@hortonhousing.co.uk

Core Group Representatives

Sheila Bamford

Horton Housing Association, Chartford House, 54 Little Horton Lane, Bradford, BD5 0BS

The range of services provided by Horton Housing Association includes supported housing, floating support, registered care, accredited training and a day shelter and wet garden for people who are homeless or in housing need. We provide services for homeless single people, families and couples and a number of our schemes have specialist areas such as diagnosed mental ill health including crisis services, refugee and asylum support, drug or alcohol use including services for young people, teenage pregnancy and teenage parents, offenders, gypsy and traveller support and accommodation management for people with learning disabilities. Details of all our services can be found at www.hortonhousing.co.uk

Tel: 01274 370689 **e-mail:** sheila.bamford@hortonhousing.co.uk

Harry Whittle

Incommunities is the largest provider of social housing in the District, owning and managing about 22,000 properties. As well as accommodation, Incommunities provides a wide range of services including support services for older persons and intensive housing management for vulnerable households

Tel: 01274 254410 **e-mail:** harry.whittle@incommunities.co.uk

Jenny Moran-Whitehead

BDCT Headquarters, Level 4, New Mill, Saltaire, Shipley, BD18 3LD

The Care Trust provides a range of housing related support to adults recovering from mental ill health and adults with a learning disability. 335 places are provided across Bradford and Airedale.

Tel: 01274 223423 **e-mail:** jennifer.moran-whitehead@bdct.nhs.uk

Mike Harney

City Homes in Mind, Aire Valley TradeForce Limited, TradeForce Building, Cornwall Place, Bradford, BD8 7JT

City Homes in Mind provides housing related support and housing management to people suffering mental distress. We have 20 self-contained flats in Manningham.

Tel: 01274 822333 **e-mail:** mike.harney@cityhomesinmind.net

John Hill

Foundation Housing provides housing related services for single homeless people. Much work is undertaken with offender groups.

Tel: 01422 386910 **e-mail:** john.hill@foundationuk.org

Dates of Future Core Group Meetings

2-4 pm, Conference Room, 1st Floor Olicana House

25 May 2010

20 July 2010

14 September 2010

9 November 2010