

# Department of Environment & Sport Newsletter

## October 2016 Hackney Carriage & Private Hire Service

### Email addresses – all licensed individuals

In January 2016, it became a condition for all Licensed Hackney Carriage Proprietors and Licensed Operators to have a working email address. A separate condition which states that all licensed individuals must use the update service for DBS came into effect in January 2016 too.

Since the condition came in, it has been evident that the majority of drivers have not signed up to the update service. The service will now be registering all drivers on to the DBS update service when a driver attends to complete a DBS form. This means that everyone who has a licence will have to have their own email account.

Please see the below which shows you what to type to find information on this subject.

- Step 1: Open the internet and go to a search engine such as Google
- Step 2: Type 'how to set up an email account' in the search engine
- Step 3: Follow one of the suggested email account links and follow their step by step guides.

Officers invite Operators to contact the service on [taxi.testing@bradford.gov.uk](mailto:taxi.testing@bradford.gov.uk) if you need assistance on this matter.

### Illegal tyre repair



Illegal tyre wall repair is becoming a common occurrence on vehicles being inspected. The image above is an example of such a repair. Sidewall repair compromises the integrity of the tyres. Tyres have cords that run all around the tread of the tyre, the part that makes contact with the road, but on the sidewall, those cords aren't there. Therefore, a patch won't hold, and it's going to continue to leak.

Contact Details	Opening Hours
Licensing Officers – 01274 434316	Tues 9.30 – 3pm, Mon & Wed - Fri 8.30 – 3pm
Workshop – 01274 433587	Monday – Friday 7.45am – 3.00pm
Email – <a href="mailto:taxi.testing@bradford.gov.uk">taxi.testing@bradford.gov.uk</a>	

## **Operator Business Meeting - Communication Update**

Thanks to those Operators who attended the Operator meeting on Wednesday 26<sup>th</sup> October. At the meeting, the new homepage of the website was unveiled and a demonstration was provided on some of the key areas.

We take this opportunity to remind you that all Licensed Operators must visit the 'What's New' / latest News page every month in line with the conditions that came into effect in January 2016.

Please visit [www.bradford.gov.uk/taxiandprivatehire](http://www.bradford.gov.uk/taxiandprivatehire) to see the homepage. Please ensure that you read all the latest news / what's new page.

If you have any suggestions for information that you think would benefit the site or articles of interest that we may be able to display please email [taxi.testing@bradford.gov.uk](mailto:taxi.testing@bradford.gov.uk)

## **Police Updates**

The Police are working closely with Operators and trade representatives tackle the issues of youths stoning licensed vehicles. It is vital that all such incidents are reported to the police and a crime number obtained.

### **Enforcement update:**

#### **Out of district vehicles:**

A number of 21 day suspension notices were issued in the last month to several operators regarding the use of out of district vehicles.

These have now mostly been lifted due to operators now being compliant with conditions which came into force on the 17<sup>th</sup> August.

A reminder of these conditions:

- Any operator using out of district drivers need to have a separate booking line.
- The booking line needs to have a pre-recorded message informing customer that they are being offered a vehicle/driver which is not licensed by Bradford.
- Separate booking records need to be kept for bookings involving non Bradford licensed drivers/vehicles.

The Enforcement team will continue to make checks and Operators will be expected to show continual evidence of their compliance with this condition.

## **Contact details**

If you would like more information about this newsletter or would like to provide an article for possible inclusion in a future newsletter, please contact:

Matthew Bibby, Licensing Support and Systems Officer: [taxi.testing@bradford.gov.uk](mailto:taxi.testing@bradford.gov.uk)

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