

Department of Environment & Sport

Newsletter

Issue 21 May 2014

Hackney Carriage & Private Hire Service

Welcome to our latest Newsletter. In this month's edition we provide important information regarding the Bank Holiday Closure, information on enforcement activities plus much more. Please read on for details!

The Licensing Team

Enforcement Updates:

Flyers/Literature:

For the past 2 months it has been brought to the attention of the service that numerous PH companies are producing leaflets and cards promoting their business incorrectly, by not using their PH name in full and by using incorrect terminology, for example 'taxi'.

For clarity, PH companies cannot advertise as 'taxi's'. The enforcement team are monitoring this issue closely.

Ensure that your advertising materials are worded correctly.

Seat Cover - Reminder:

We highlighted this issue to all readers in the February newsletter. During routine checks our enforcement officers have noticed an increase in driver's using non airbag compliance seat covers.

Unfortunately last week another vehicle was presented for test at the workshop and subsequently failed the test as the seat covers were not suitable. As a reminder, front seats fitted with side cushion airbags should have covers fitted that still allow the airbag to deploy.

Bank Holiday ... Office Closed

Please be aware that the service will be **closed** for the Bank Holiday Monday, 26th May

Also, please don't forget that on Tuesday 27th we will open at 9.30am to facilitate staff training for the new computer systems.

DBS – To All Drivers

When you receive your DBS results please inform us as soon as possible. This will enable us to arrange to see you and allow us to then progress your application or renewal as quickly as possible.

Reminder – Knowledge Test

The driver knowledge test is still an essential part of the new driver application process.

Despite already communicating with Operators and highlighting this in last month's newsletter to dispel any myths about the test stopping, there are still rumours circulating the trade that the test is not required anymore or will soon be stopping.

We state now for a final time that it is A REQUIREMENT for ALL NEW DRIVERS to undertake the knowledge test.

To help prepare for this test we suggest that any new applicants familiarise themselves with 'Google Maps' or an 'A-Z of Bradford District'.

Contact Details	Opening Hours
Licensing Officers – 01274 434316	Tues 9.30 – 3pm, Mon & Wed - Fri 8.30 – 3pm
Workshop – 01274 433587	Monday – Friday 7.45am – 3.00pm
Email – taxi.testing@bradford.gov.uk	

Hackney Carriage / Private Hire Service Closure

We will have to close the counter services in the first 2 weeks of September (dates Monday 1st – Friday 12th September, to be confirmed) for the introduction of the new APP licensing software. This means that there will be no appointments or any 'drop in' visits during that time.

The service will manage all the routine day to day appointments in such a way that licensed people will attend before or after the closure period. More information will follow about this in next month's newsletter.

The closure will be advertised a number of times by email to Operators and in future newsletters by way of reminder to you all.

Grand Depart



Following 6 emails and phone calls in the last week regarding the Tour De France, specifically queries regarding resulting road closures, we will again highlight the importance of Operators keeping up to date with information we have previously provided.

We refer you back to previous newsletter editions where we sent useful links for your information.

This link is especially useful as it highlights the road closures in the district.

<http://www.bradford.gov.uk/tdf>

Please do not contact this service about details of road closures or potential disruption of your business as a result. We are unable to assist with this matter.

Please be aware that road closures are usually for several hours and have to be adhered to.

Start planning ahead now!

Welcome Our New Starter

The Service would like to introduce our new member of staff, John O'Leary.

John has joined us as a Licensing Officer and will be a new face at the counter to many of you. John has extensive experience of working with customers from his previous roles at DSA.

Trade Rep Associations

If any of you have points/comments you would like to share then please see your trade reps and they will be able to raise them on your behalf.

Association contact details are on the website www.bradford.gov.uk/taxiandprivatehire

Contact details

If you would like more information about this newsletter, please contact:

Matthew Bibby, Licensing Support Officer:

taxi.testing@bradford.gov.uk

The wording in this publication can be made available in other formats such as large print.

Please call (01274) 434316 if needed

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