

3. Services for people who have a visual impairment



Technology Enabled Care (TEC) in Bradford District

TEC means any pieces of equipment that you use to help you to stay safe and well. This could be alarms, sensors, canes or anything you use to help you.



You can do a test yourself, to see what equipment you might need. You can also book an appointment for the Safe and Sound team to come and check your home. We can then see what TEC devices might work best for you.



Who are these services for?

Our services are for anyone in the Bradford area who is having difficulties because of their visual impairment or blindness.

What is available?

General advice and information about living with sight loss.

For urgent advice or information, you can call or email the Sensory Needs Service on 01274 435001 or sns.general@bradford.gov.uk

They are open Monday to Friday from 8:30am to 4:30pm.



Registration of your Visual Impairment

1. If the hospital gives you a Certificate of Visual Impairment (CVI) they will also send it to the Sensory Needs Service.



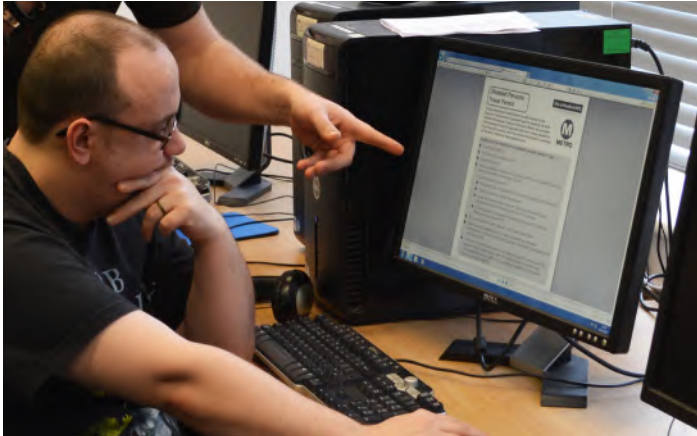
2. The Sensory Needs Service will then send you some useful information and ask you to register your sight loss.



3. You do not have to register your sight loss if you don't want to. You will still be able to get support from the Sensory Needs Service.



4. If you do want to register with us, you will need to send us a passport photo. We will then send you a registration card in the post.



Applying for a bus pass if you are visually impaired

1. Go to [Metro website and register for a bus pass](#). You will need a passport photograph of yourself. If we have all of your information then we can approve your application.



2. Metro will then send you your bus pass in the post.

3. If you would rather talk to someone on the phone to get your bus pass then you can call us on 01274 435001.



Specialist Equipment

We have equipment that can help make living with sight loss easier for you.



To make an appointment for us to show you the equipment and how to use it, please call us on 01274 435001 or email us at sns.general@bradford.gov.uk.

Sensory needs assessment



After you have a sensory needs assessment, we might:

1. Send you more information
2. Give you advice



3. Give you support or training so that you can be as independent as possible

4. Tell you what other services are available to help you



5. Give you another, more detailed assessment.



Will any of these services cost me anything?

All our advice, information, and assessments are free. If your condition is short term, then you won't pay for any services while you get better.



If you need Adult Social Care services, you might have to pay for them, if you can afford to. If Adult Social Care is right for you, then we will do a test to work out how much you can afford to pay.



Dual Sensory Loss Service

We can offer advice and support if someone is visually impaired and is losing their hearing.

For more information you can call 01274 435001 or email sns.general@bradford.gov.uk



How do I contact the Sensory Needs Service?

Morley Street Resource Centre
124 Morley Street
Bradford
BD7 1BB



Telephone:
01274 435001

Email:
sns.general@bradford.gov.uk