

4. Services for people who have a hearing impairment



Technology Enabled Care (TEC) in the Bradford District

TEC are any pieces of equipment that you use to help you to stay safe and well. This could be alarms, sensors, canes or anything you use to help you.



We have some short films that show you how TEC works. You can also book an appointment so someone can come and visit you, so we can see what TEC equipment works best for you.



Who are these services for?

Our services are for anyone who lives in the Bradford area who is having difficulties because of their deafness or hearing loss.



What is available?

General advice and information

For advice and information about your hearing loss, call us on 01274 435001 from 8:30am to 4:30pm or email us at sns.general@bradford.gov.uk.

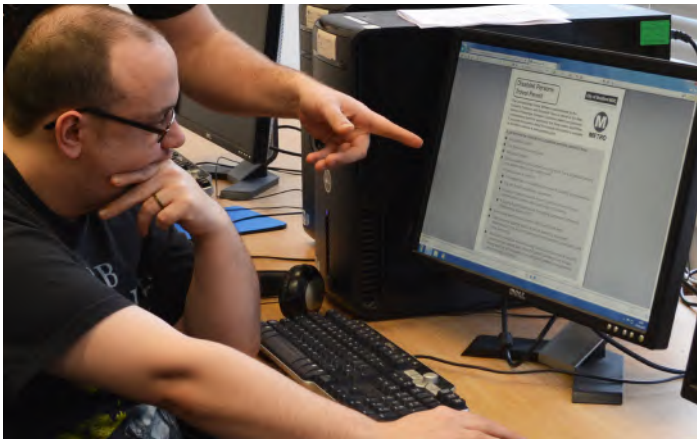


Specialist equipment for people who are Deaf or hearing impaired.

We might be able to offer you some equipment that can help you with your deafness or hearing loss. You might have to pay for some of the equipment if you can afford to.



To try the equipment, you can call us on 01274 425001, email sns.general@bradford.gov.uk, or video call on WhatsApp on 07582 101116.



How to get a Metro bus pass if you are deaf or hearing impaired

1. Follow this link: [Metro website and register for a bus pass](#). You will need a passport photograph of yourself.



2. When your application is approved, Metro will send you your bus pass in the post.

3. You can also call us on:
01274 425001
or email:
sns.general@bradford.gov.uk.



Deaf Duty Service

You can get support from a hearing loss specialist. This service is available on the telephone, text message and video call. You can book a home visit, or a face-to-face appointment if you need to.



Deaf Independence Project (DIPs)

The DIP offers support to people who are Deaf that also have other difficulties, such as a disability.

We offer:



- travel training
- independent living skills training
- communication skills development
- social interaction training
- support for families
- Relay Interpreting (via BSL Interpreting Services)
- two group meetings per week



If you know someone that would be helped by using the Deaf Independence Project, call us on 01274 435001 or email sns.general@bradford.gov.uk.



Will any of these services cost me anything?

We will assess your needs and put a plan in place. There is no charge for the short-term services and training.



If you attend the twice weekly group there is a charge.

We will do a test to see how much you can afford to pay for this support.



All of our advice, information, and assessments are free. If your condition is short term, then you won't pay for any services while you recover.



If you require Adult Social Care services, you might have to pay for them, if you can afford to. If Adult Social Care is right for you, then we will do a test to work out how much you can afford to pay.



British Sign Language Interpreting Services

We offer support with interpreting. Some of the services we offer are shown below:



- British Sign Language Interpreters – for profoundly Deaf Sign Language users
- Lipspeakers – for Deaf people that rely on lip-reading and are not Sign Language users



- Electronic Notetakers – for Deaf people that struggle lip reading and are not Sign Language users



- Palantypists /Speech to Text Reporters – used mainly in the workplace. These make subtitles on a screen, while you are talking.



To access these services, you can contact us here:

Telephone: 01274 435019

Text only: 07800 002274

BSL Interpreting WhatsApp:
07790 347389

Email: bsl.interpreting@bradford.gov.uk



You will need to tell us the name of the person needing the interpreter and an email address or text number to contact them on.



Sign language classes

Bradford Council do not run sign language classes.



If you want lessons or want to attend a course, contact the Bradford Deaf Association by email here:
contact@bradforddeafcentre.org

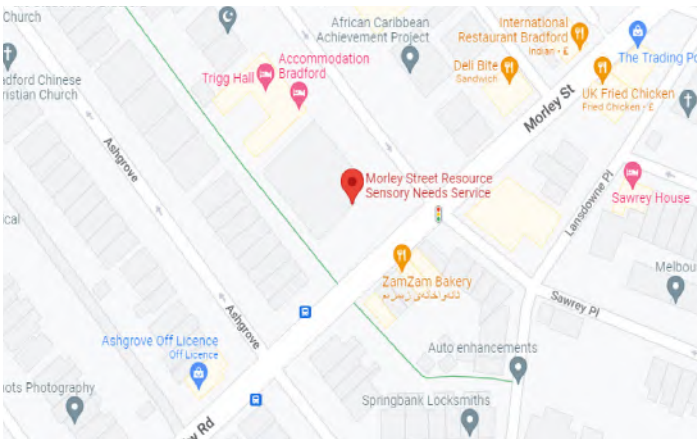


Dual Sensory Loss Service

We can offer advice and support if someone is Hearing Impaired and is losing their sight.



Please call 01274 435001 or email sns.general@bradford.gov.uk for more information.



How do I contact the Sensory Needs Service?

Morley Street Resource Centre
124 Morley Street
Bradford
BD7 1BB
UK.



Telephone:
01274 435001

Email:
sns.general@bradford.gov.



Mail reading service

A British Sign Language interpreter can help you to make phone calls, use email and deal with your mail. This support is available face to face, or on video call. You will have to book these appointments.



You can contact this service by email:

bsl.interpreting@bradford.gov.uk
or on Whats app: 07790347389



Contact us and tell us what you need help with, and we will make an appointment with an interpreter.



On the day of your appointment, an interpreter will contact you on a video call and help you to make the phone calls you need to make.

You will need to make a list of phone numbers that you need to call.



Will any of these services cost me anything?

The cost for a sign language interpreter is usually paid by the service provider, not by you.



If you want to use an interpreter at a social event, for example, a wedding or party, then you will have to pay for this service.



Bradford Council will pay for an interpreter to attend a funeral with you, if the funeral is within Bradford and districts.



If you want more information about interpreters, please contact the interpreting service on:

Email:
bsl.interpreting@bradford.gov.uk

WhatsApp: 07790347389